

WARRANTY POLICY LETTER

Reference number:	WPL-30-0315V2	Issued: 03 April, 2017
Subject:	Reminder about Regional Warranty Updates	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Reason for Version 2 of this Warranty Policy Letter (WPL-30-0315)

We have added Azerbaijan and Israel to the list of AMMENA countries. Changes to this document have a black line against them in the left margin. Please destroy all copies of WPL-30-0315 that you have and replace them with this Warranty Policy Letter WPL-30-0315V2.

Dear Colleagues,

In December, 2010, we issued a Warranty Policy Letter to tell you about regional variations to Aston Martin Warranties for new vehicles. We would like to remind you about the information given in that document.

Note: This Warranty Policy Letter replaces the previous document WPL-30-0242 which is now deleted.

The Regional Warranties apply to the sales of all new Aston Martin vehicles, which are wholesaled by Aston Martin on or after 1 January 2011. Vehicles that were wholesaled before this date did not qualify for Regional Warranties, and kept their Global Warranty status.

Aston Martin vehicles are built and homologated to support the Region (given in Table 1 that follows) for which it is manufactured, and they comply with the local regulatory requirements of that Region. As a result, from 1 January 2011, the Regional Warranties have covered Aston Martin vehicles that are built for and supplied to a Region.

The Warranty Statements of our Owner's Guides have been updated to describe the Regional Warranties. These have been supplied with each new vehicle that was delivered since 1 January 2011. Please do a check of each vehicle to make sure that the Owner's Guide that is supplied is up to date and that it refers to the Regional Warranties. If you receive a vehicle that has an incorrect version of the Warranty Statement, then please contact the Warranty Department at warranty@astonmartin.com or telephone +44 1926 644707 and we will send you the newest version.

Table 1 that follows gives a list of the four Regions that apply, and the countries that are included in each Region:

Table 1

Region	Included Countries
Europe and adjoining States	Austria, Belgium, Croatia, Czech Republic, Denmark, France, Germany, Greece, Italy, Monte Carlo, Netherlands, Norway, Poland, Portugal, Russia, South Africa, Spain, Sweden, Switzerland, United Kingdom, Ukraine.
The Americas	Brazil, Canada, Chile, USA
Asia Pacific	Australia, China, Hong Kong, Japan, New Zealand, Singapore, Taiwan
Middle East and North Africa (AMMENA)	Arabia, Azerbaijan, Bahrain, Israel, Kuwait, Lebanon, Oman, Qatar, Saudi, Turkey, UAE,

Warranty coverage when touring

We will still apply the strategy that is described in the Owner's Guide related to touring. This will let us support those Customers who travel between regions on business and pleasure. Please contact Aston Martin Client Support if you need to talk about specific Customer requests applicable to travel.

All Dealers must make sure that all verbal and written communication with Customers on this subject, is absolutely clear and consistent. You must also make sure that when you do any aftersales and Warranty work on an Aston Martin Lagonda vehicle, that the coverage of the Warranty for the applicable vehicle is checked on DCS and clearly confirmed with the Customer.

Please make sure that this information is copied to all of the applicable personnel in your Dealership.

Thank you for your support with this programme, if you have any questions please email our Warranty Department at warranty@astonmartin.com.

Yours faithfully

A handwritten signature in blue ink that reads "A Hopkins".

Andy Hopkins

Client Support Manager.