

SERVICE POLICY LETTER

Reference number:	SPL-30-0595	Issued: 13 February 2017
Subject:	Changes to the Tool Foams for Special Tools	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

In October 2016, the Service Policy Letter about the launch of DB11 gave you information about a new tool foam that holds the special tools for DB11. The Part Number for this foam is 43-28474 (refer to Figure 1) and can be put in an available drawer in your special tools cabinet. Refer to Table 1 for a list of the tools in this foam.

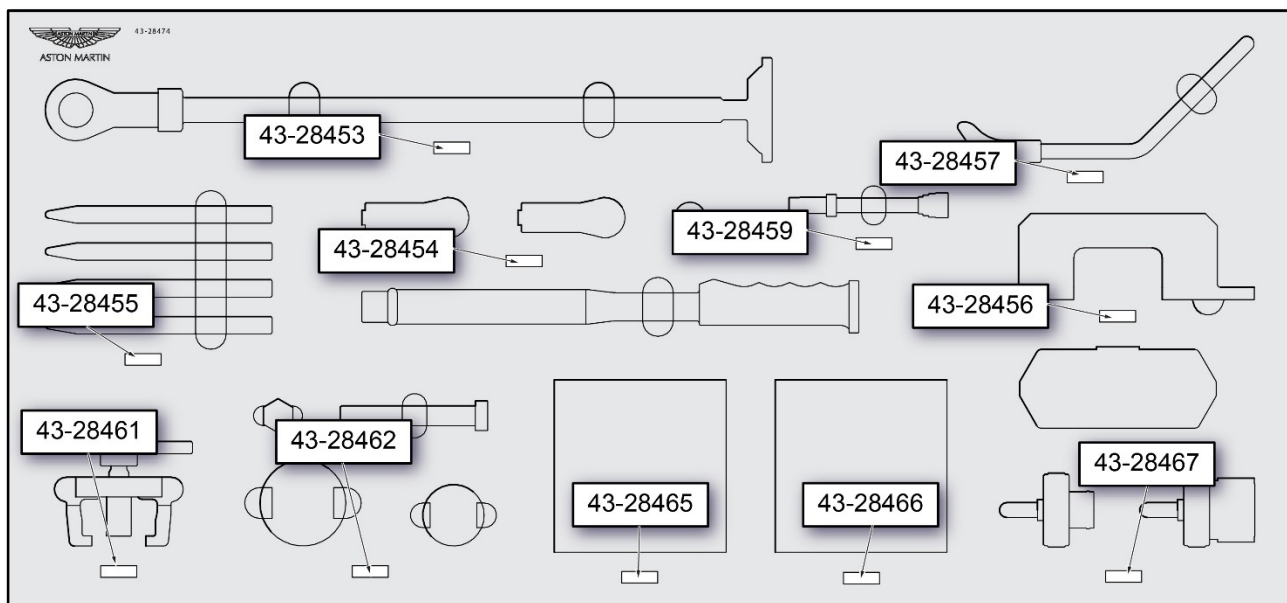


Figure 1 - Special Tool Foam for DB11 tools (43-28474)

Table 1 - Contents of foam 43-28474

Tool Number	Part Description	Mandatory?
43-28453	Rear suspension setting tool	Yes
43-28454	Rear suspension camber bolt torque	Yes
43-28455	Wheel bolt alignment pin	Yes
43-28456	Crankshaft holding tool	Yes
43-28457	Brake master cylinder to pedal separator tool	Yes
43-28459	Fuel tank drain tool	Yes
43-28461	Wiper arm puller	Yes
43-28462	Crankshaft oil seal installer - front	Yes
43-28465	Blanking caps - coolant hoses	Yes

Tool Number	Part Description	Mandatory?
43-28466	blanking caps - Air conditioning pipe	Yes
43-28467	Bleed cap - coolant pressure	Yes

We now have available a replacement for tool foam number 5. This gives new storage spaces for some of the tools that you will have received since the previous foam was issued. When you receive this new foam, please refer to Figure 2 and apply the supplied tool number labels to the new foam in the positions shown. Remove the tools from your old foam in drawer 5. Install the new foam in drawer 5 and put all of the applicable tools in the openings. Refer to Table 2 for a list of the tools in this foam.

Note: The tool foam has the Part Number 43-28186 on the top left corner. This is incorrect.

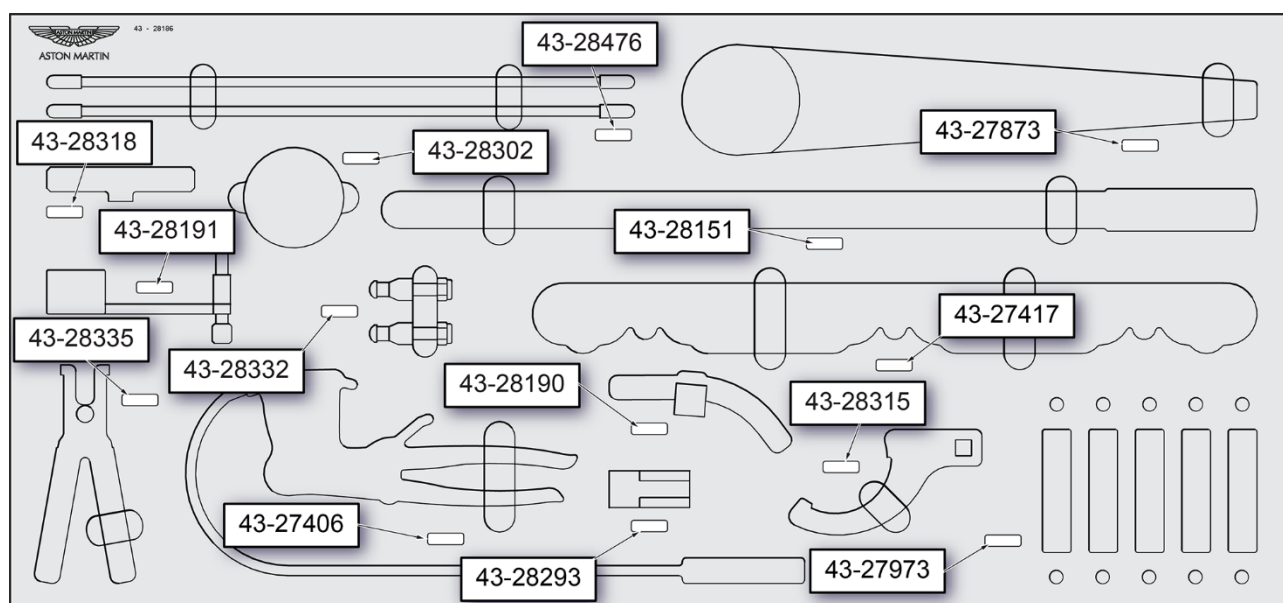


Figure 2 - Special Tool Foam Number 5 (43-28475)

Table 2 - Contents of foam 43-28475

Tool Number	Part Description	Mandatory?
43-27406	Hose clip remover	Yes
43-27417	Manifold gasket cover set	Yes
43-27873	Crankshaft holding wrench	Yes
43-27973	Dummy crankshaft bearing caps	Yes
43-28151	FEAD belt tensioner	Yes
43-28190	Rear door margin weather strip clamp	Yes
43-28191	V8 crank to cam timing tool	Yes
43-28293	Windscreen wiper linkage alignment tool	Yes
43-28302	V8 oil filter wrench	Yes
43-28315	VCT C-spanner	Yes
43-28318	Torque-converter retaining strap, 8-speed transmission	Yes
43-28332	Adaptor pin for the rear door trolley	Yes
43-28335	Release tool for the docking station bezel	Yes
43-28476	Guides for assembly of the manual gear lever, V12 Vantage	Yes

If you find that you have positions in the foams that you do not have a tool for, you must order the missing tools from Parts Operations.

Note: *It is possible when your ASM visits your Dealership that they will do an audit of the contents of the special tool foams. If there are tools that you do not have, your ASM can arrange for them to be ordered and supplied to you.*

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



Phil Eaglesfield
Director, Client Services.