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Sent on	06	02	2017	Expires on	06	15	2017
From	Parts and Service Division						
Subject	Request for Visit: 2017 TLX AWD Vibration at Highway Speed (Zone 5)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2017 TLX AWD Vibration at Highway Speed

**This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

Background

American Honda (AHM) is investigating certain 2017 TLX AWDs with a client complaint of vibration at highway speed. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. AWD only.
2. Must be able to duplicate the issue at 40mph or higher speed.
3. No previous tire rotation.
4. No previous tire replacement.
5. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.