# Next Unread Message

Sent on	05 31 2017 Expires on 06 14 2017
From	Parts and Service Division
Subject	Request for Visit: 2017 CR-V 2WD Rear Stabilizer Link Loose

## PRIORITY/ACTION REQUIRED

- To: All Honda Service Managers/Advisors
- From: Technical Research & Support Group

RE: Request for Visit: 2017 CR-V 2WD Rear Stabilizer Link Loose

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

#### Background

American Honda (AHM) is investigating certain 2017 CR-V 2WDs with a customer complaint of a rattle or clunk noise coming from the rear stabilizer bar. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

#### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Must verify that a rattle or clunk noise coming from the threaded joint that connects the stabilizer bar to the stabilizer link.
- 2. Vehicle has not had any work that required removal or tightening of the nut(s) that attach the stabilizer links to the stabilizer bar.

### Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at

800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.