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## **2017 Civic Audio Display Flickers**

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### **Background**

American Honda (AHM) is investigating certain 2017 Civics with a customer complaint of the audio display flickering. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

### **Qualifiers**

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. VIN must start with 2HG or 19X.
2. 2-Door & 4-Door accepted.
3. EX, EX-L & Touring only.
4. Must be able to duplicate the issue.
5. First time & repeat claims are accepted.

### **Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.