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**Sent on** 05 12 2017    **Expires on** 05 26 2017

**From** Parts and Service Division

**Subject** Request for Visit: 2017 CR-V Washer Tank Leak (Zone 4)

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Visit: 2017 CR-V Washer Tank Leak

*This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.*

**Background**

American Honda (AHM) is investigating certain 2017 CR-Vs with a customer complaint of the washer tank leaking. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must confirm washer tank leak.
2. Vehicle has not been involved in any collision
3. First time complaint only.
4. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.