



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

April 2017

This notice applies to your vehicle:

RE: 2016 Civic

Dear

**What is the reason for this notice?**

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. There is a software problem with the audio amplifier that causes no sound from the speakers when starting the vehicle. While the issue is intermittent, it is likely you will experience the issue at some point.

**What will Honda do?**

Please contact any authorized Honda dealer for an appointment to have your vehicle's audio unit updated. This work will be done *free of charge*.

**If you have questions**

If you have any questions about this notice, or you need assistance locating a dealer, contact Honda Automobile Customer Service at 1-888-234-2138. You may also find this information at [www.Hondacars.com](http://www.Hondacars.com).

We apologize for any inconvenience this product update may cause you.

Sincerely,

**American Honda Motor Co., Inc.**  
**Honda Automobile Division**

**NOTICE: If this is a leased vehicle, please forward this notice to the lessee.**

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #16-001

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