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Sent on	04	12	2017	Expires on	04	26	2017
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From	Parts and Service Division
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Subject	Request for Parts: 2017 CR-V MIL On with DTC P2583-76 Stored
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017 CR-V MIL On with DTC P2583-76 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2017 CR-Vs with a customer complaint of the Malfunction Indicator Lamp (MIL) On with DTC P2583-76 (Temporary Stop of Integrated Driver Support System [Misalignment Millimeter Wave Radar]) Stored. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. EX & Touring only.
2. Must have DTC P2583-76 stored.
3. No attempt has been made to re-aim the millimeter wave radar.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.