
2016-2017 Pilot Front Seat Bottom Heaters Inop

Background

American Honda (AHM) is investigating certain 2016-2017 Pilots with a customer complaint of the seat bottom heater not working. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirement:

1. No previous repair to the seat heaters.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.