



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., P.O. Box 2215
Torrance, CA 90509-9870

March 2017

This notice applies to your vehicle:

Product Update: 2011 RL Software Update for Lock-up Clutch Function
Warranty Extension: 2011 RL Torque Converter

Dear

On some 2011 RL vehicles, there may be a judder from the torque converter lock up clutch felt while driving between 20-45 mph.

To ensure your confidence in our product, Acura is taking two actions:

Product Update - There is a software update to minimize the possibility for the judder to occur. Contact any authorized dealer for an appointment to have your vehicle's software updated.

Warranty Extension - In some cases, the torque converter may be damaged before the software update was applied. To ensure your confidence in our product, Acura is extending the warranty on the torque converter to 8 years from the original date of purchase or 105,000 miles, whichever comes first. This warranty extension provides coverage for the current owner and any subsequent owners. **No action is required on your part unless you experience a problem.** The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title under any state's law.

What should you do?

Contact any authorized Acura dealer for an appointment to have your vehicle's software updated. This update will be done free of charge. Please plan to leave your vehicle at the dealer for at least a half a day to allow them flexibility in scheduling.

If, after the software update is applied, the judder develops, does not go away, or returns at a later time, the dealer may need to replace the torque converter. If the vehicle is within the extended warranty time and mileage, and the lock-up clutch is the cause of the judder, the work will be done free of charge.

What if you already had your vehicle repaired for these issues?

If you previously paid to have the torque converter replaced because of a judder or vibration, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2011 RL involved in this product update and warranty extension. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-888-234-2138. U.S. clients can also locate a dealer online at www.myAcura.com. Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience these campaigns may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division