

Weak or Dead Battery with the Ignition Turned to OFF?

AFFECTED VEHICLES

2017 CR-V

Do you have a vehicle in for a weak or dead battery, yet the vehicle and battery check out OK? From our investigation, we've found that a software bug in the VSA system may be keeping it awake when the ignition is turned to OFF. This can cause a **350 mA** parasitic draw that may result in a weak or dead battery. We've also found that this issue appears to happen only when a certain shut down procedure is done, and it's rare when it does.

We're working on a fix for this issue, but until it's available, this parasitic draw can be avoided by setting the electric parking brake **before** turning the ignition to OFF. Be sure to let the service advisors know about this so they can inform any customers coming in for this issue.