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Sent on	03	02	2017	Expires on	03	16	2017
From	Parts and Service Division						
Subject	Request for Parts: 2015-2017 TLX MIL On with DTC P16E5, P0A11 and/or P0A94						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Parts: 2015-2017 TLX MIL On with DTC P16E5, P0A11 and/or P0A94 Stored

This message is solely directed to Acura dealership personnel; please handle accordingly.
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2015-2017 TLXs with a client complaint of the Malfunction Indicator Lamp (MIL) On with the DTC P16E5 (LIN Communication Error [PCM-DC-DC Converter]), P0A11 (DC-DC Converter Activation Circuit Malfunction) and/or P0A94 (DC-DC Converter Performance Problem) stored. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Tech or Advance package with SH-AWD only.
2. Must have one or more of the DTC P16E5, P0A11 and/or P0A94.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.