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<b>Sent on</b>	02	03	2017	<b>Expires on</b>	02	17	2017
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Visit: 2016-2017 MDX Automatic Idle Stop Inop (Zone 3)						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
 From: Technical Research & Support Group  
 RE: Request for Visit: 2016-2017 MDX Automatic Idle Stop Inop

**This message is solely directed to Acura dealership personnel; please handle accordingly.  
 Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda (AHM) is investigating certain 2017 MDXs with a client complaint of the automatic idle stop inoperable. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. The following 2 INHIBITED flags must be set on the HDS.  
 Idle Stop Inhibit (Battery Management System)  
 Idle Stop Inhibit (Battery Deterioration)
2. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.