

No Device Connected Message While Playing Pandora® Through Bluetooth® HandsFreeLink® (HFL)

AFFECTED VEHICLES

2016 Pilot and 2017 Ridgeline with Display Audio

EDITOR'S NOTE: This article replaces the one posted in **October 2016** to extend the article's shelf life. The issue(s) covered are still being addressed.

Some customers with Samsung/Android smartphones have reported that while playing Pandora through HFL, a **No Device Connected** message appears on the Display Audio screen and Pandora stops working. From our investigation, we know this is a Pandora/audio unit/audio-navigation unit issue.

We're currently working to resolve this issue. We'll let you know when a solution is available. Until then, **do not** replace the audio unit or audio-navigation unit. Doing so **won't** fix this issue.