
February 2017

ATS 161001 Version 2

Pandora® Won't Play When Selected from Apple CarPlay™

AFFECTED VEHICLES

2016 Accord, 2016–17 Civic, and 2017 Ridgeline

EDITOR'S NOTE: This article replaces the one posted in **October 2016** to extend the article's shelf life. The issue(s) covered are still being addressed.

Some customers have reported that when plugging their iPhones with **iOS 10** into the USB port and selecting Pandora from Apple CarPlay, Pandora **won't** play. From our investigation, we know this is a Pandora issue and **not** something related to the audio system or Apple software.

To fix this issue, customers just need to download Pandora **Version 7.6 or later**. Let the service advisors know about this so they can pass it along to their customers.

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