

[VIEW IN BROWSER](#)



Your %%custom2%% needs a software update immediately. Please review this short video for details and next steps.

Dear %%firstname%%,

Honda prides itself on providing reliable, quality vehicles to ensure your customer satisfaction. The time to schedule your vehicle's software update is now, before an unexpected transmission problem or possible repairs to your vehicle occurs. We highly recommend that you follow the steps and advice in the video.

Honda will update the software free of charge. All you have to do is:

- [Contact any authorized dealer to make an appointment, or](#)
- [Visit your local dealer at your convenience.](#)

The sooner you do so, the easier the process.

Putting off the update could result in serious damage to your transmission.

Under certain driving conditions, a software issue causes a problem, which may allow the transmission belt to slip. If the belt slips, you may see a surge in RPM when driving at highway speeds or in certain weather conditions. If the belt slips for long enough, the transmission will be damaged.

If you have any questions, or would like help locating an authorized Honda dealer, call Honda Customer Service at

1-855-300-0913

**Monday-Friday, 6 a.m. to 6 p.m. PT,
Saturday 7:30 a.m. to 4 p.m. PT, or
Sunday 6 a.m. to 2:30 p.m. PT.**

You can also locate a dealer online by clicking the link — [Honda Dealer Locator](#).
Customers in U.S. territories, please contact your local dealer/distributor.

**American Honda Motor Co., Inc.
Honda Automobile Division**



California drivers, please note: The Department of Motor Vehicles (DMV) will not renew your registration until this emission recall has been completed. Remember to keep the Vehicle Emission Recall Proof of Correction certificate the dealer gives you after the procedure for your records. The DMV may request it as proof the emissions recall was completed.

IMPORTANT PRODUCT UPDATE INFORMATION

[UNSUBSCRIBE](#) / [LEGAL NOTES](#) / [PRIVACY POLICY](#)



©2016 American Honda Motor Co., Inc. All information contained herein applies to U.S. vehicles only. Please see our [Privacy Policy](#) and [Legal Terms and Conditions](#).
For non-U.S.-distributor information, go to [world.honda.com](#). Mobile users, please visit our [Mobile Site](#).