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Sent on	01	12	2017	**Expires on**	04	12	2017
From	Campaign Administration						
Subject	PUD/WE: 2011 RL Software Update for Lock-up Clutch Function/Torque Converter						

DATE: January 12, 2017

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2011 RL Software Update for Lock-up Clutch Function
          Warranty Extension: 2011 RL Torque Converter

Today, January 12, 2017 Acura is announcing a product update and a warranty extension for model year 2011 Acura RL vehicles to address torque converter judder, shudder, or vibration concerns.

Basic Problem
Clients may experience vehicle judder, shudder, or vibration while driving at low speeds (between 20 - 45mph).

The Repair
To minimize the possibility of judder, if a vehicle in the affected range has symptoms as described above the software must be updated and the transmission fluid must be replaced per bulletin 16-060. Should the vehicle return for the same symptom after the transmission software has been updated, the vehicle may require replacement of the torque converter per bulletin 16-061.

Service Bulletin
Both service bulletins 16-060, *Product Update: 2011 RL Software Update for Lock-up Function* and 16-061, *Warranty Extension: 2011 RL Torque Converter* have been posted to the Service Information System today in support of these campaigns. They include software update, parts, warranty and repair procedure information related to these warranty extensions.

Parts Information
Parts to conduct repairs are available for normal ordering. Acura expects very few vehicles will require torque converter replacement after the software update. Replacement parts for 16-061 should be ordered at the time replacement is determined to be needed. A vehicle snapshot of the failure is needed for warranty purpose.

Tools Information
In support of the vehicle software update, software is available per the information in bulletin 16.060. Please follow instructions provided in installing software:

- i-HDS Software Version:
    - 1.002.011 or later

- J2534 Software Information:
    - PC Application 1.0.0.6 or later
    - Database update 19-DEC-2016 or later

As always, please make sure to check iN VIN Status to determine if a particular vehicle is eligible for these or any other campaigns.

Click here for a copy of 16-060.
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