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Sent on	01	03	2017	Expires on	01	17	2017
From	Parts and Service Division						
Subject	Request for Visit: 2014-2017 RLX Deck Lid Spoiler Concerns						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2014-2017 RLX Deck Lid Spoiler Concerns

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda (AHM) is investigating certain 2014-2017 RLXs with a client complaint of an Accessory deck lid spoiler loose, warped, and/or lifting. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. No previous repairs to the rear of the vehicle body.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.