

Fuel Spilling from the Filler Neck When Fueling from a Pump

AFFECTED VEHICLES

2016 Civic

EDITOR'S NOTE: This article replaces the one posted in **September 2016** to extend the article's shelf life. The issue(s) covered are still being addressed.

Some customers have claimed that while fueling their vehicles, fuel is spilling after the pump's auto shut off activates. The amount of spilled fuel varies from a slight spill into the well around the filler neck to larger spills. We're aware of this issue and are working toward a solution.

In the meantime, bear in mind that fueling a vehicle with a capless fuel system is different from a vehicle with a traditional fuel fill cap. It's important that customers follow the fueling instructions on the fuel fill lid and in the owner's guide and owner's manual.

Not topping off the tank and removing the filler nozzle after the recommended **5 seconds** from pump shut off will reduce spilled fuel.

When we have a solution available for the spilled fuel issue, we'll let you know.