



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-236

Date: July, 2016

TECHNICAL

Subject: OnStar Turn by Turn Volume Loud after Performing 17130 or 45340 Radio Reprogramming

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|--------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Spark | 2013 | 2014 | | | All | All |

| | |
|----------------------------|--|
| Involved Region or Country | North America |
| Additional Options (RPO) | Equipped with Bring Your Own Media (RPO UF7) |
| Condition | Some customers may comment that their OnStar Turn by Turn volume is stuck high ever since having their radio reprogrammed as outlined in field action 17130 or 45340. Important: This only affects vehicles that were reprogrammed prior to July 13, 2016. |
| Cause | This may be a result of the audio calibration volume being set to 45 instead of 20. |

Correction

If you encounter a vehicle with the above concern, SPS program the radio again and re-evaluate the concern. Refer to *Radio Programming and Setup* in SI.

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|------------------------------|------------------------------------|
| 2810335 | Radio Reprogramming with SPS | Use Published Labor Operation Time |

| | |
|----------|---|
| Version | 1 |
| Modified | |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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