



Service Bulletin

INFORMATION

Subject: Instrument Panel Cluster and Center of Instrument Panel Backlighting Operation

Models: 2010-2017 Chevrolet Equinox

2010-2017 GMC Terrain

2016-2017 Buick Envision

Attention: This PI also applies to any of the above models that may be Export from North America vehicles.

This PI has been revised to add the 2016-2017 Model Years and the Envision model. Please discard PI1259.

Condition/Concern

Some customers may comment that the instrument panel backlighting is not bright enough after leaving a darkened area.

Recommendation/Instructions

If the vehicle is started in a dark garage or darkened area, the automatic headlamp system comes on immediately. If it is light outside when the vehicle leaves the garage or darkened area, there is a delay, a maximum of 10 seconds in bright sunlight conditions, before the automatic headlamp system changes to the daytime running lamps (DRL). During that delay, the instrument panel cluster may not be as bright as usual. Make sure the instrument panel brightness control is in full bright position. See "Instrument Panel Illumination Control" in your Owner Manual.

Important: Do not cover the light sensor on top of the instrument panel or the headlamps will come on when they are not needed.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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