



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-039

Date: July, 2016

## TECHNICAL

**Subject: Groan, Squeak and/or Rubbing Type Noise Heard When Turning Steering Wheel**

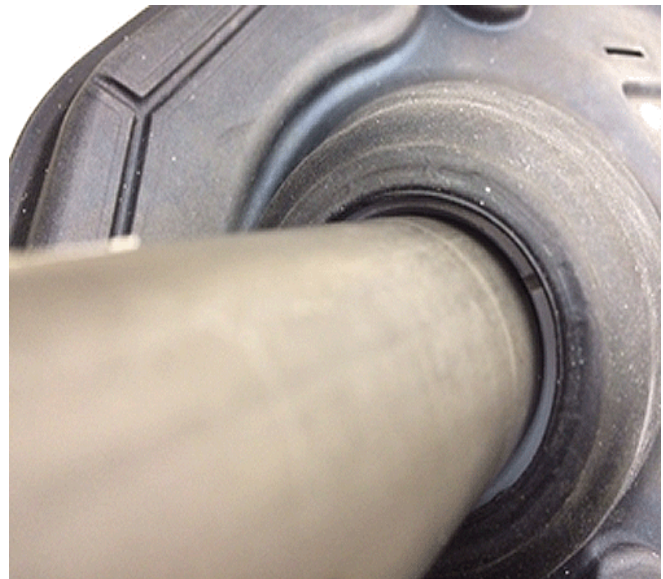
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017			All	All
Chevrolet	Malibu (VIN Z)	2016	2016			All	All

<b>Involved Region or Country</b>	North America, Israel
<b>Condition</b>	Some customers may comment on a groan, squeak and/or rubbing type noise heard when turning the steering wheel.
<b>Cause</b>	This condition may be due to the inner and/or outer intermediate steering shaft boots (seals) being out of position.

### Correction

Inspect the intermediate steering shaft inner and outer boots (seal) for being out of position following the procedure below.

### Service Procedure



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1. Remove the intermediate steering shaft boot (seal) (outer). Verify that the intermediate shaft boot bushing is completely contained within the rubber boot. Refer to *Intermediate Steering Shaft Boot Replacement (Outer)* in SI.



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2. Remove the intermediate steering shaft boot (seal) (inner). Confirm that the bearing is properly seated inside the rubber boot. Refer to *Intermediate Steering Shaft Boot Replacement (Inner)* in SI.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7480218*	Inspecting and/or Re-Adjusting Both (Inner and Outer) Intermediate Steering Shafts Boots	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	July 13, 2016 – Added the 2017 Buick LaCrosse.

