

Reference	SSM72769
Models	Range Rover / L405 Range Rover Sport / L494
Title	Diesel Service Interval Indicator (SII) is Displayed Sooner than Expected
Category	Engine
Last modified	17-Jun-2016 00:00:00
Symptom	401000 Oil System Concerns
Content	<p><u>Issue:</u> The customer may observe the service indicator message is displayed in the instrument cluster when the mileage or time to service is below the 16,000 miles (26,000 km) or 12 month service interval.</p> <p><u>Cause:</u> Service intervals for vehicles with diesel engines are variable; the speed and duration of journeys, particularly city driving, can in some cases affect service frequency. In many cases this is normal behavior and is industry standard for vehicles equipped with Diesel Particulate Filters (DPF). However, there are error states which can lead to increased number of DPF regenerations or increased duration of regeneration. Such a scenario will increase oil dilution and drive the Service Required message to be displayed sooner than normal.</p> <p><u>Action:</u> If the 'Service Required' indicator is displayed sooner than expected, collect a session file from the vehicle, raise a TA and attach the session file on to the case. The helpline team will provide further information of actions to take on the vehicle.</p>