

TECHNICAL BULLETIN
LTB00963NAS1
21 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 412-04

Climate Control System May Not Achieve Selected Temperature

AFFECTED VEHICLE RANGE:

LR4 (LA)

Model Year: 2014-2016
VIN: 699716-828071
Assembly Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The climate control system may not be able to achieve the selected temperature, failing to meet the desired expectation.

Cause: This may be caused by a lack of sealing between the duct behind the grill and the face of the sensor facia, leading to the In-Vehicle Temperature Sensor mis-reading temperatures.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

ETD500550 Interior Temperature Sensor Insulator Foam 1

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

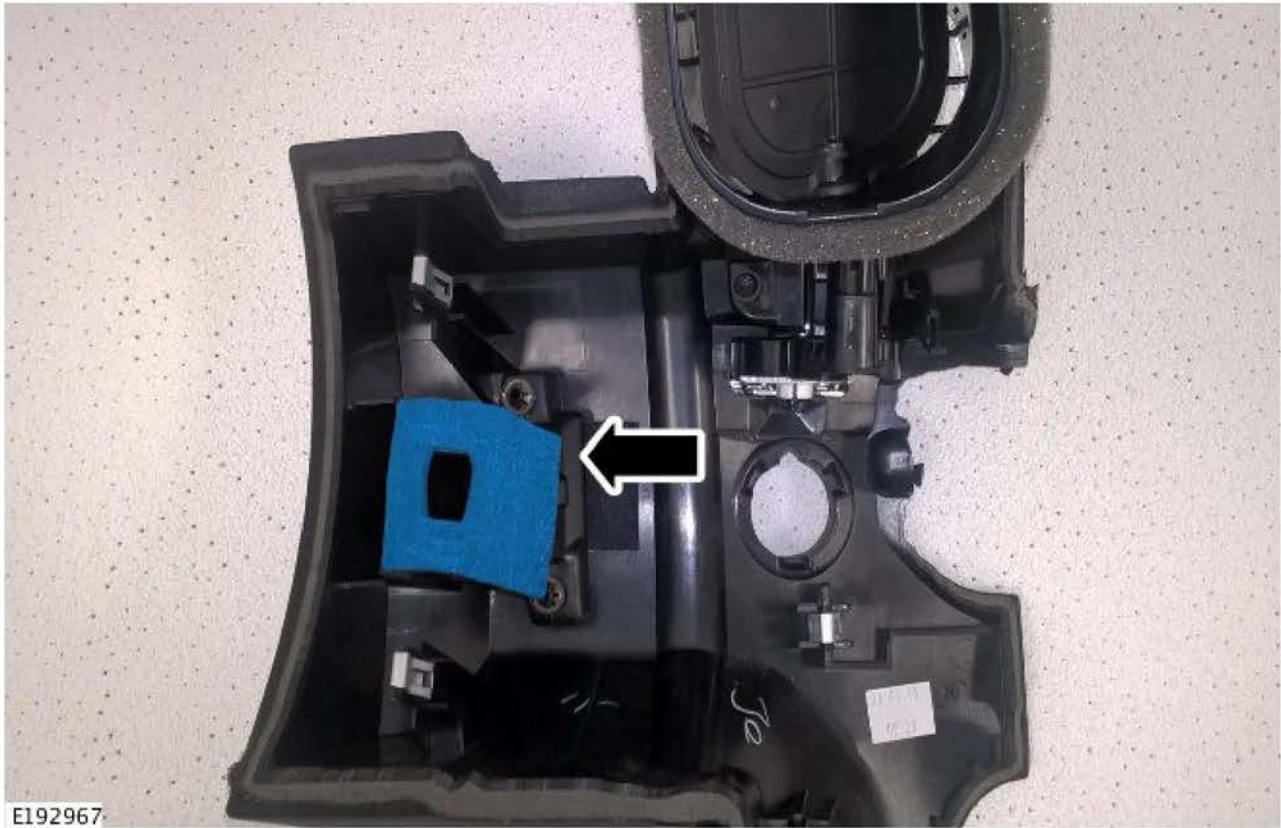
 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Interior Temperature Sensor Insulator Foam - Install	82.20.71	0.4	42	ETD500550

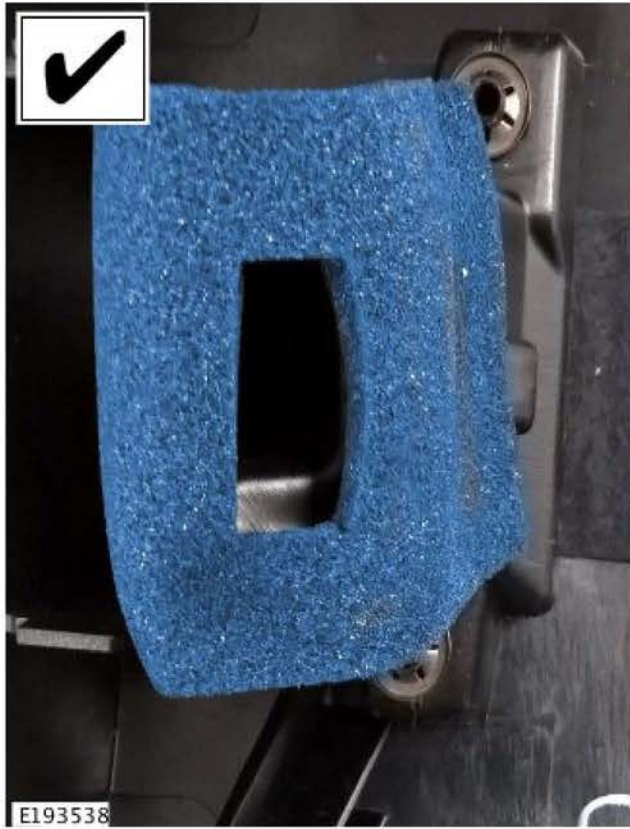
 **NOTE: Normal Warranty procedures apply.**

SERVICE INSTRUCTION:

1. Remove the instrument panel center finisher (see TOPIx Workshop Manual section 412-04: Climate Control System - Control Components - In-Vehicle Temperature Sensor - steps 1-7).
2. Install the interior temperature sensor insulator foam to the duct behind the sensor grille.



3.  **NOTE: The interior temperature sensor insulator foam must cover the edge around the duct (✓).**
Make sure the interior temperature sensor insulator foam is installed correctly (✓) as shown.



4. Install the instrument panel center finisher (see TOPIx Workshop Manual section 412-04: Climate Control System - Control Components - In-Vehicle Temperature Sensor - steps 7-1).