

TECHNICAL BULLETIN  
LTB00814NAS3  
21 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**This reissue replaces all previous versions. Please destroy all previous versions.**

Changes are highlighted in gray

**SECTION: 501-02**

**Underhood Lower NVH Pads Freezing**

**AFFECTED VEHICLE RANGE:**

**Range Rover Sport (LW)**

**Model Year:** 2014-2016  
**VIN:** 001154-581091  
**Assembly Plant:** Solihull

**Range Rover (LG)**

**Model Year:** 2013-2016  
**VIN:** 001204-281981  
**Assembly Plant:** Solihull

MARKETS:

NAS

**CONDITION SUMMARY:**

**Situation:** The underhood lower Noise Vibration Harshness (NVH) pad(s) may show signs of ripping, tearing, and/or has a poor finish.

**Cause:** This may be caused by ice build up between the foam surfaces and the hood, causing penetration into the foam.

**Action:** Should a customer express this concern, follow the Service Instruction below.

**PARTS:**

LR084528	Lower NVH pad - Left	1
LR084527	Lower NVH pad - Right	1

**WARRANTY:**

**NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIX to obtain the latest repair time.

**NOTE:** DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Lower NVH pads - Renew	<b>76.16.37</b>	0.1	D4	LR079291

**NOTE:** Normal Warranty procedures apply.

**SERVICE INSTRUCTION:**

1. Open the hood.



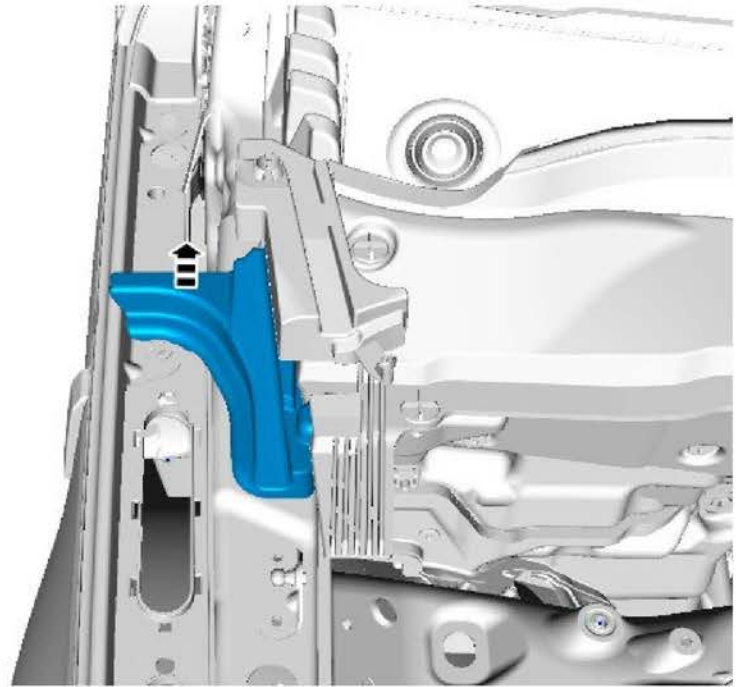
**NOTE:** Perform Steps 2-5 to both sides of the vehicle.



2. **NOTE:** Right-hand shown; left-hand similar.

Remove and discard the underhood lower right-hand Noise Vibration

Harshness (NVH) pad.



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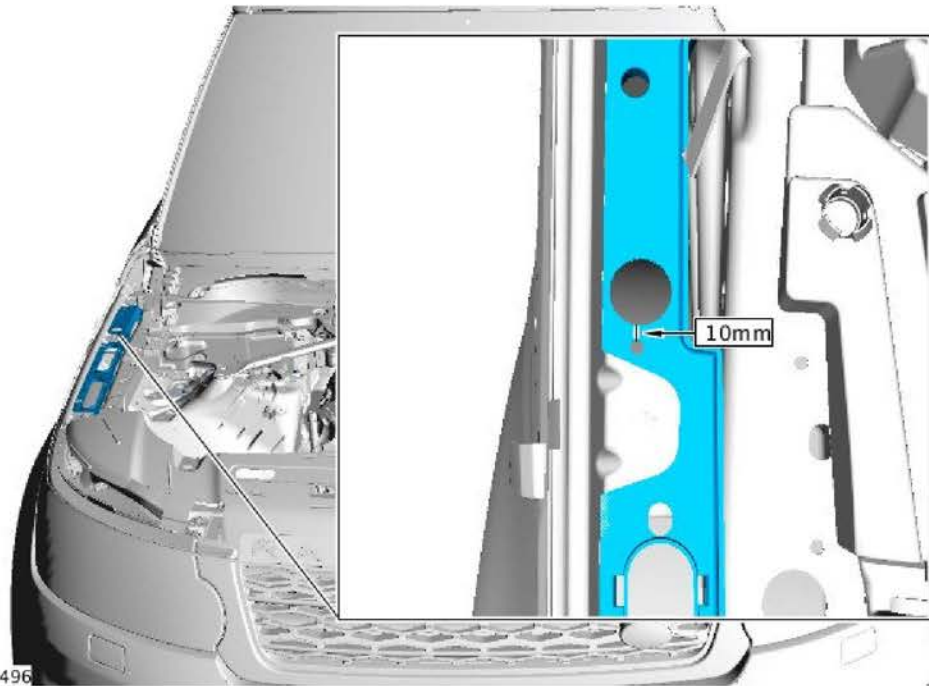
3. Use a suitable degreaser to clean the area.

4. **⚠ CAUTION:**  
To avoid cross-contamination (galvanic corrosion), this must be carried out using either a new unused drill bit or an aluminum-repair-only drill bit.

**⚠ NOTE:**  
Cleanliness is important to avoid galvanic corrosion.

**⚠ NOTE:** Make sure any swarf is removed/cleaned away.

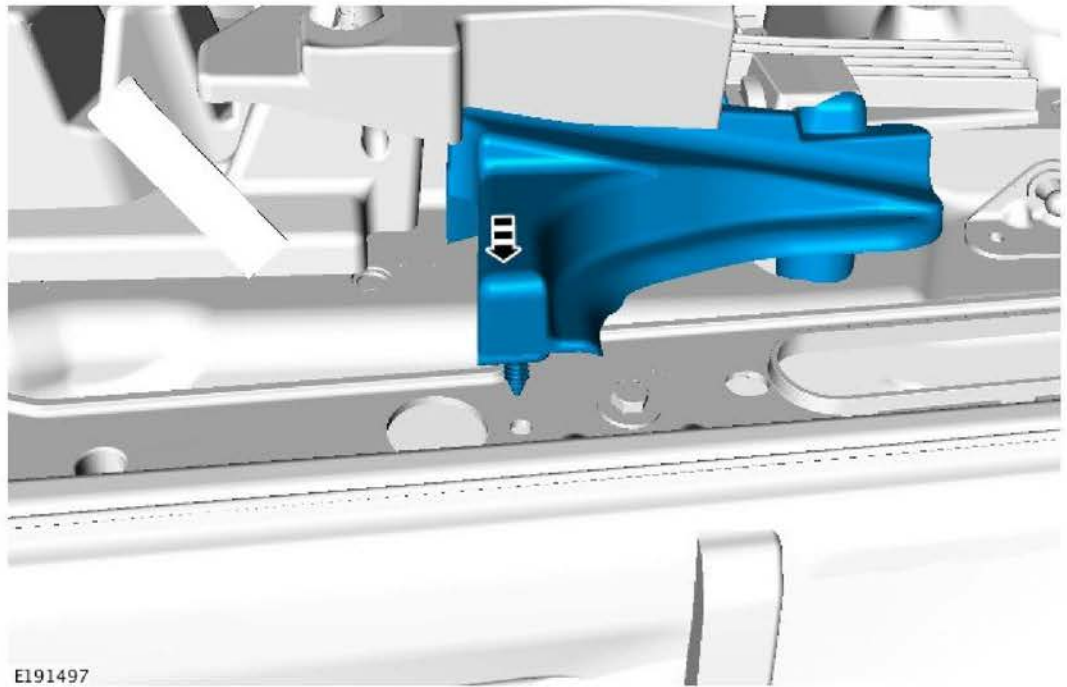
Drill a new 6.5 mm diameter hole as shown.



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5. **⚠ NOTE:** Right-hand shown; left-hand similar.

Install the new underhood lower NVH pad.



6. Close the hood.