

TECHNICAL BULLETIN

LTB00814NAS2

31 MAY 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 501-02

Underhood Lower NVH Pads Freezing

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014 Onwards
VIN: 000002 Onwards
Assembly Plant: Solihull

Range Rover (LG)

Model Year: 2013 Onwards
VIN: 000010 Onwards
Assembly Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The underhood lower Noise Vibration Harshness (NVH) pad(s) may show signs of ripping, tearing, and/or has a poor finish.

Cause: This may be caused by ice build up between the foam surfaces and the hood, causing penetration into the foam.


Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:

LR084528	Lower NVH pad - Left	1
LR084527	Lower NVH pad - Right	1

WARRANTY:

 **NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

 **NOTE:** DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

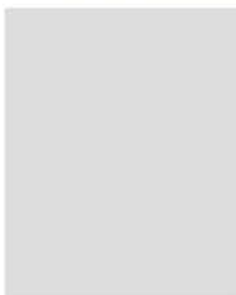
DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Lower NVH pads - Renew	76.16.37	0.1	D4	LR079291

 **NOTE:** Normal Warranty procedures apply.

SERVICE INSTRUCTION:

1. Open the hood.

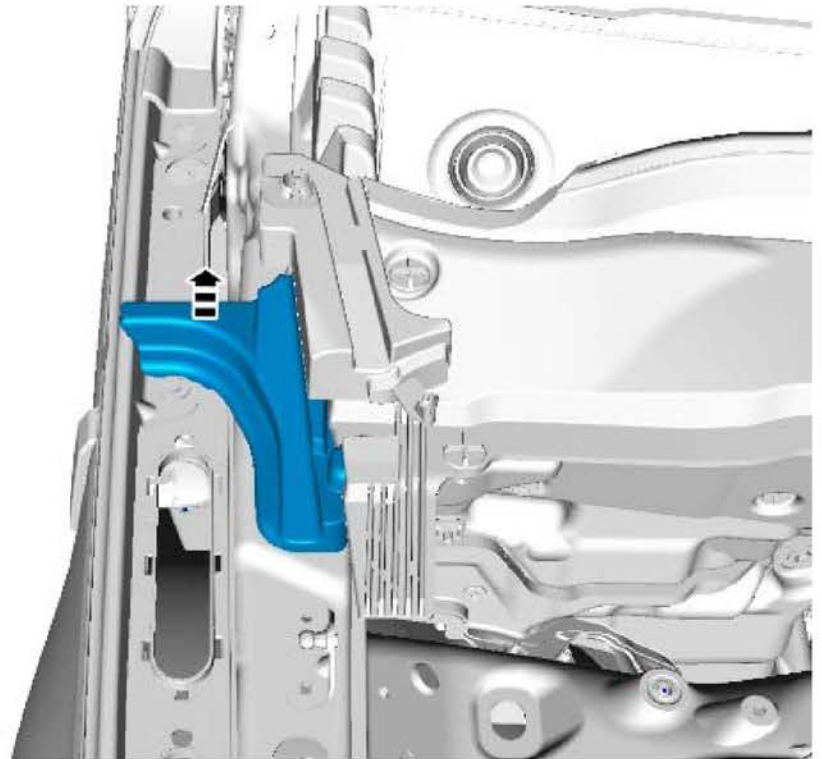
 **NOTE:** Perform Steps 2-5 to both sides of the vehicle.




2.  **NOTE:**
Right-hand
shown; left-
hand similar.

Remove and
discard the
underhood lower
right-hand Noise
Vibration
Harshness (NVH)
pad.

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3. Use a suitable degreaser to clean the area.

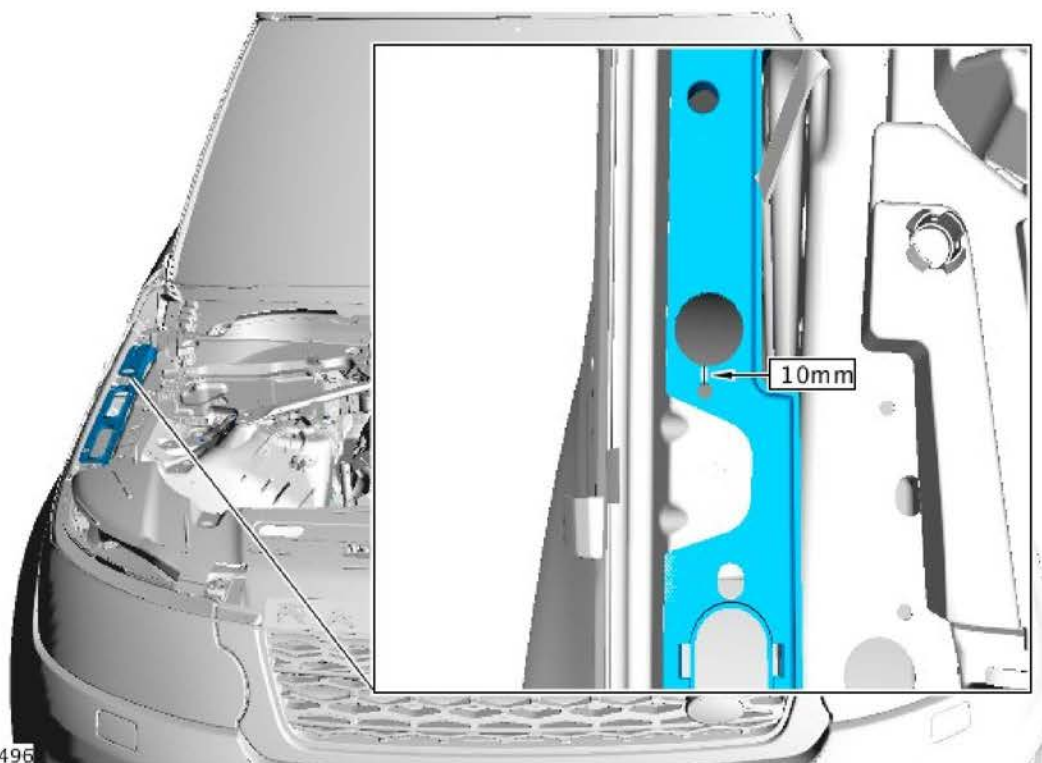
4.  **CAUTION:**
To avoid cross-
contamination
(galvanic
corrosion), this
must be carried
out using either
a new unused
drill bit or an
aluminum-
repair-only drill
bit.

 **NOTE:**
Cleanliness is
important to
avoid galvanic
corrosion.

 **NOTE:** Make
sure any swarf is
removed/cleaned
away.

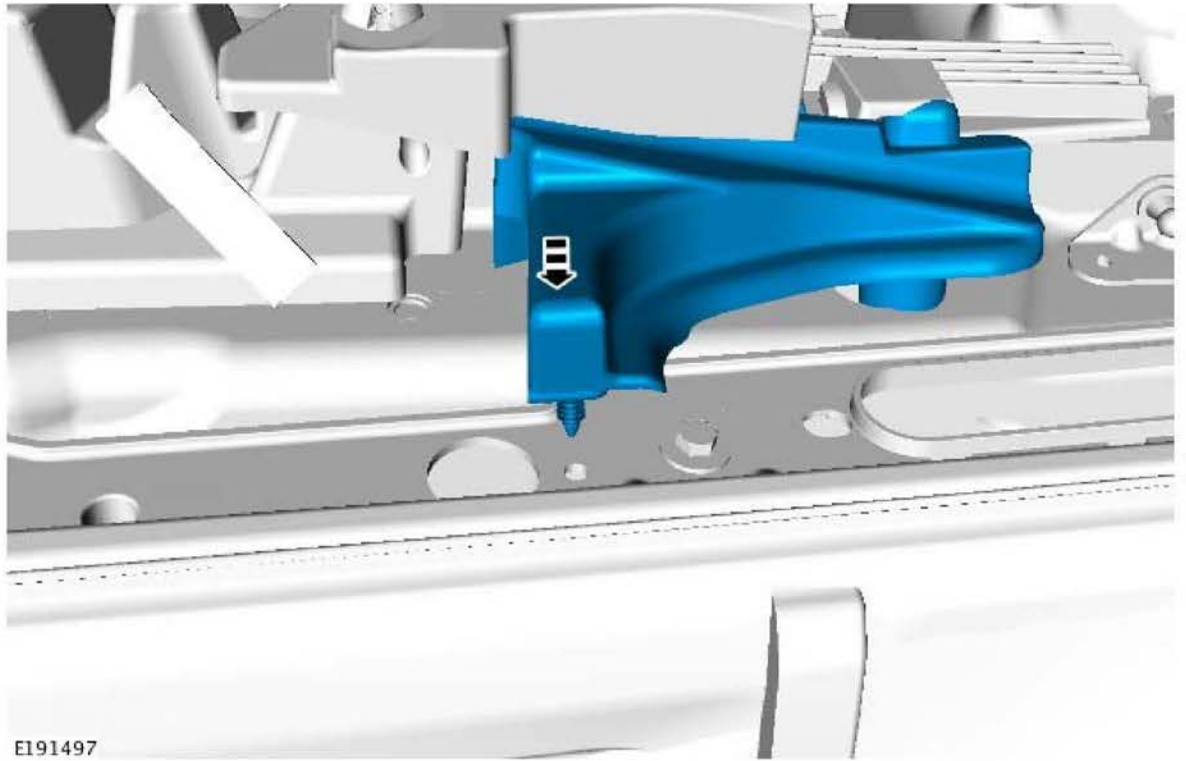
Drill a new 6.5 mm
diameter hole as
shown.

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5.  **NOTE:**
Right-hand
shown; left-
hand similar.

Install the new
underhood lower
NVH pad.



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6. Close the hood.