

Reference	SSM72647
Models	Discovery Sport / L550 Range Rover Evoque / L538
Title	'Smart Key Not Found' message on 16MY Range Rover Evoque and 16MY Discovery Sport
Category	Body
Last modified	16-Feb-2016 00:00:00
Symptom	112000 Latches/Locks & Security
Content	<p><u>Model:</u> 16MY Range Rover Evoque and 16MY Discovery Sport</p>

Issue: Customer may report that the doors do not unlock with remote key and 'Smart Key Not Found' message on the Instrument Cluster is displayed when engine start is attempted. The vehicle starts normally when the key is placed under the Immobilizer Antenna. Upon further investigation, the Technician may find the Remote Function Actuator (RFA) also known as Keyless Vehicle Module (KVM) is offline in a Network Integrity Test.

Cause: Root cause is still under investigation.

Action: If a vehicle should be found to exhibit these symptoms, momentarily remove fuse 17 in the Central Junction Box (CJB) and re-insert. If the RFA now responds in the network integrity test, run the configure existing module routine in SDD for the RFA. The remote keys and engine start should now operate normally.

DO NOT replace the RFA or attempt to reprogram keys.

Please submit a EPQR for any vehicle with these symptoms and attach the current session file.