

TECHNICAL BULLETIN

Q561NAS1

02 FEB 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-08

Service Action: Windshield Finisher Coming Loose - Detaching

AFFECTED VEHICLE RANGE:

LR4 (LA)

Model Year: 2015-2016
VIN: 744275-778458
Assembly Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles listed within the Affected Vehicle Range where the windshield finisher may become loose and/or detached.

Action: Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: when ordering parts, order only the expected percentage demand of parts identified.

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Polyurethane glass-to-body adhesive (1 tube which repairs 4 vehicles)	LR078295	1	10

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required tools.

WARRANTY:



NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q561**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

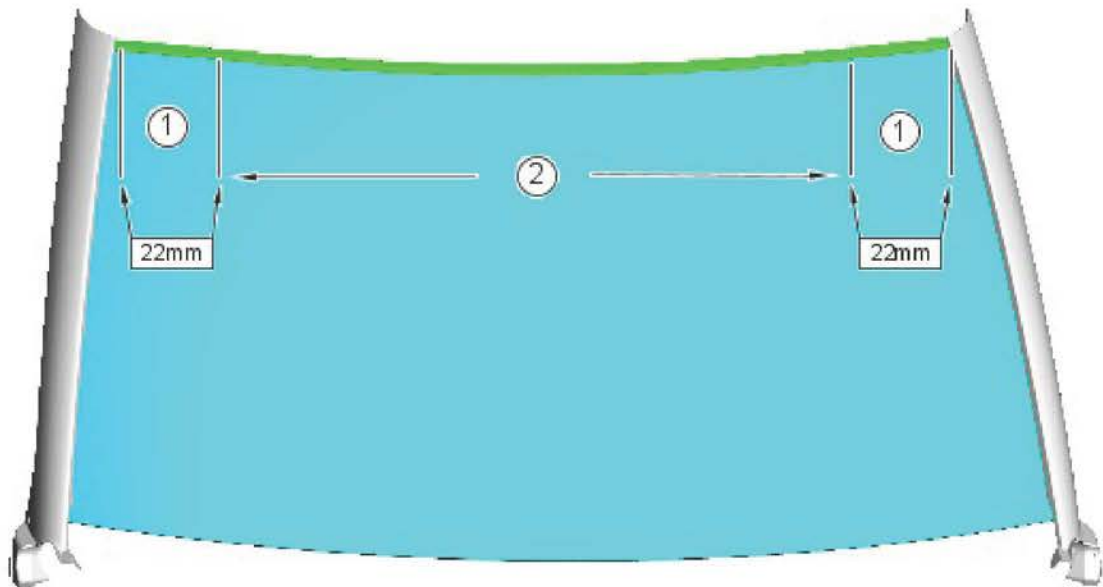
PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q561	A	Check with feeler gauge or similar for bond - no further action	05.10.10	0.10	-	-
Q561	K	Check with feeler gauge or similar for bond - no further action Drive in/drive out	05.10.10 02.02.02	0.10 0.20	- -	- -
Q561	B	Check with feeler gauge or similar for bond If not bonded - adhesive required to fix	05.10.10 76.81.56	0.10 0.50	LR078295 -	1 -
Q561	C	Check with feeler gauge or similar for bond If not bonded - adhesive required to fix Drive in/drive out	05.10.10 76.81.56 02.02.02	0.10 0.50 0.20	- LR078295 -	- 1 -

Normal Warranty policies and procedures apply.


* - an allowance has been provided to cover the cost.

SERVICE INSTRUCTION:

1. Check the upper windshield finisher for potential wind noise/leak paths (2).



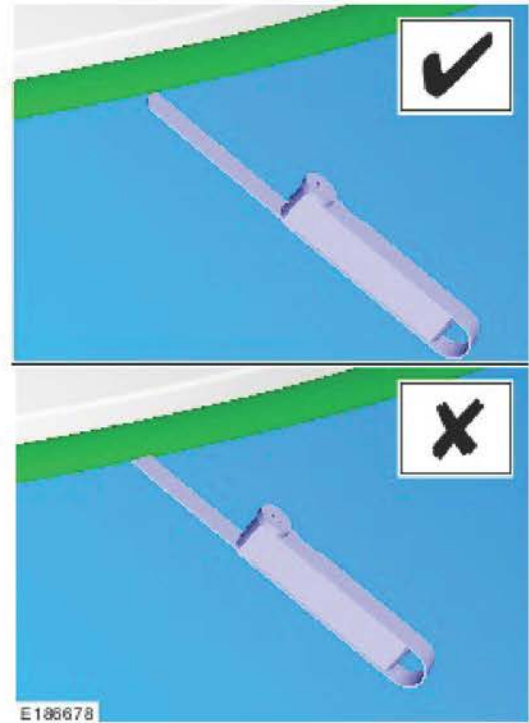
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2.  **NOTE: at least 5mm of the tip of the plastic feeler gauge or more needs to pass under the finisher to be considered a fail.**

Using a 0.1mm plastic feeler gauge (or similar), probe perpendicular to the finisher at equally spaced increments.

- If the tip of the feeler gauge (or similar) passes less than 5mm under the finisher at equally spaced increments, release the vehicle.

- If the tip of the feeler gauge (or similar) passes more than 5mm under the finisher at equally spaced increments, continue to Step 3.



3.  **NOTE: make sure no damage has been caused to the upper windshield finisher.**

Remove the upper windshield finisher completely.

- Clean the finisher for reinstallation.

4.  **NOTE: make sure the upper windshield finisher and windshield is free from dirt and is completely dry.**

Apply a suitable sealer along the full length of the windshield finisher 'U' section or groove.



5. Install the upper windshield finisher, ensuring it is located correctly.

6. Use a suitable solvent and a suitable cloth to remove any excess sealer.

