

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 72592 - Tailgate Gesture - Inadvertent audible signal (beep) whilst driving in wet conditions

Models : LV - Evoque

Engineer Waller Keith

Name :

Last 18-01-2016 09:23:25

Modified :

Category : Electrical

Symptom : 203000 Basic Electrical

Content : Issue. Inadvertent audible signal whilst driving in wet conditions.

Cause. Sensitivity of the gesture control sensors (Hands Free Tailgate Access) at the rear of the vehicle.

Action. As an interim fix and with the customer's consent:

- Remove fuse 3A in the quiescent control module.

Note: This will disable the feature completely.

JLR Engineering are currently working on a software resolution to overcome this concern.