



ABOVE & BEYOND

# SERVICE ACTION Q554: SPARE WHEEL LIFT ASSIST STRAP MISSING

# SERVICE BULLETIN

13-JAN-16 | NO.: SGI16-02 | SEC.: GENERAL INFORMATION | MKT.: CAN / USA

### DESCRIPTION

A potential issue has been identified on a limited number of vehicles listed in the Affected Vehicle Range, fitted with 21" wheels and a full-size spare wheel, where the spare wheel lift assist strap is missing from the vehicle.

### AFFECTED VEHICLE RANGE

Range Rover Sport (L494; with 21" wheels and full-size spare only)

Model Year: ..... 2016

VIN: ..... GA542189-GA560184; GA630157-GA637941

Go to InfoTrail for a [list of affected unsold vehicles](#) (as of 13 January 2016).

### ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q554) prior to undertaking any rework action. Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q554NAS, *Service Action: Spare Wheel Lift Assist Strap Missing*, for detailed repair instructions.

### PARTS

**NOTE: when ordering parts, only order the expected percentage demand of parts identified**

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Spare wheel lift assist strap	LR057367	1	100

### TOOLS

Refer to the Technical Bulletin noted above for any required tools.

### WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Field Action programs are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q554' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in /

drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2018** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

<b>PROGRAM CODE</b>	<b>OPTION CODE</b>	<b>DESCRIPTION</b>	<b>SRO</b>	<b>TIME (HOURS)</b>	<b>PART No. / SUNDRY CODE</b>	<b>QTY. / VALUE</b>
<b>Q554</b>	<b>B</b>	Place the spare wheel lift assist strap next to the spare wheel	05.10.10	0.10	LR057367	1
<b>Q554</b>	<b>C</b>	Place the spare wheel lift assist strap next to the spare wheel	05.10.10	0.10	LR057367	1
		Drive in/drive out	02.02.02	0.20	-	-

*Normal Warranty policies and procedures apply*