



ABOVE & BEYOND

**UPDATE PRIOR TO SALE 11515-1B: NON-BUSINESS SEATS
LONG WHEELBASE 12V AUXILIARY SOCKET**

SERVICE BULLETIN

07-JAN-16 | NO.: SG116-01 | SEC.: GENERAL INFORMATION | MKT.: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of vehicles listed in the Affected Vehicle Range where the front center console rear cubby box 12V auxiliary socket is inoperative due to the main cabin harness missing power and ground circuits.

This UPS Notice does not apply to vehicles already registered and in use, either with the retailer or the customer. Any vehicle already in use may continue to be driven and any repair instructions deemed necessary will be communicated through a separate Technical Bulletin or Field Action.

AFFECTED VEHICLE RANGE

The model and VIN range of affected vehicles is:

- Range Rover (L405) GA243639-GA252606 (non-business seats long wheelbase only)

Go to InfoTrail for a [list of affected unsold vehicles](#) (as of 07 January 2016).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**Q538**) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q538 UPS11515-1bNAS, *Update Prior to Sale: Non-Business Seats Long Wheelbase 12V Auxiliary Socket*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, use the VIN of the affected vehicle and only order the expected percentage demand of parts identified.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Terminal kit	LR083635	1	100

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q538' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **4 July 2016** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q538	B	Non-business class - LWB - Accessory socket - Repair	86.65.89.36	0.20	LR083635	1
Q538	C	Non-business class - LWB - Accessory socket - Repair	86.65.89.36	0.20	LR083635	1
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply.

UPDATE PRIOR TO SALE 11515-1B: AFFECTED UNSOLD VEHICLES (AS OF 07 JANUARY 2016)

CANADA

VIN	Chassis #	Model Line	Model Year	Dealer Code and Name
SALGS3EF7GA243745	GA243745	Range Rover	2016	0531 Land Rover Brossard
SALGS3EF8GA244421	GA244421	Range Rover	2016	0533 Land Rover Saskatoon

USA

VIN	Chassis #	Model Line	Model Year	Dealer Code and Name
SALGS3EF0GA251573	GA251573	Range Rover	2016	0117 Land Rover Birmingham
SALGS3EF5GA251701	GA251701	Range Rover	2016	0131 Land Rover North Dade
SALGS3EFXGA249670	GA249670	Range Rover	2016	0163 Land Rover Richmond
SALGV3EF3GA251994	GA251994	Range Rover	2016	0187 Land Rover Birmingham
SALGV3EFXGA250390	GA250390	Range Rover	2016	0212 Land Rover Main Line
SALGS3EF8GA243639	GA243639	Range Rover	2016	0228 Land Rover Tampa
SALGS3EF5GA252606	GA252606	Range Rover	2016	0265 Land Rover Westside
SALGS3EF4GA251964	GA251964	Range Rover	2016	0364 Land Rover Naperville
SALGS3EF3GA247629	GA247629	Range Rover	2016	0367 Land Rover Cincinnati
SALGS3EF3GA250143	GA250143	Range Rover	2016	0367 Land Rover Cincinnati
SALGS3EF6GA251822	GA251822	Range Rover	2016	0602 Land Rover Huntington
SALGS3EF5GA251729	GA251729	Range Rover	2016	0604 Land Rover Darien