

TECHNICAL BULLETIN
LTB00880NAS1
28 JAN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-11

'Creak' Noise When Lowering/Raising Door Window(s)

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014-2015
VIN: 001154-530873
Assembly Plant: Solihull

Range Rover Sport (LW)

Model Year: 2015
VIN: 600000-624937
Assembly Plant: Solihull

Range Rover (LG)

Model Year: 2013-2015
VIN: 001204-231758
Assembly Plant: Solihull

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A 'creak' or mechanical interference noise may be evident when lowering/raising a door window(s).

Cause: This may be caused by contamination from aggregate-type dust and road film.

Action: Should a customer express this concern, follow the Service Instruction below.

PARTS:



NOTE: one felt pad will repair two door window regulators; two pads required for all four doors.

LR084524

Felt pad

Quantity: 2

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Window regulator - Front door - Renew - With door trim removed	76.31.45.99	0.3	49	LR034279
Glass - Front door - Felt Pad - Install	76.31.01.99	0.5	49	LR034279

Glass - Rear door - Felt pad - Install - Range Rover Sport (L494)	76.31.02.99	1.0	49	LR034280
Motor and regulator - Rear door - Renew - With door trim removed - Range Rover Sport (L494)	86.25.05.99	0.4	49	LR034280
Glass - Rear door - Felt pad - Install - Range Rover (L405; Standard Wheelbase)	76.31.02.99	1.0	49	LR034280
Glass - Rear door - Felt pad - Install - Range Rover (L405; Long Wheelbase)	76.31.02.99	1.3	49	LR034280
Motor and regulator - Rear door - Renew - With door trim removed - Range Rover (L405; Standard Wheelbase)	86.25.05.99	0.4	49	LR034280
Motor and regulator - Rear door - Renew - With door trim removed - Range Rover (L405; Long Wheelbase)	86.25.05.99	0.5	49	LR034280



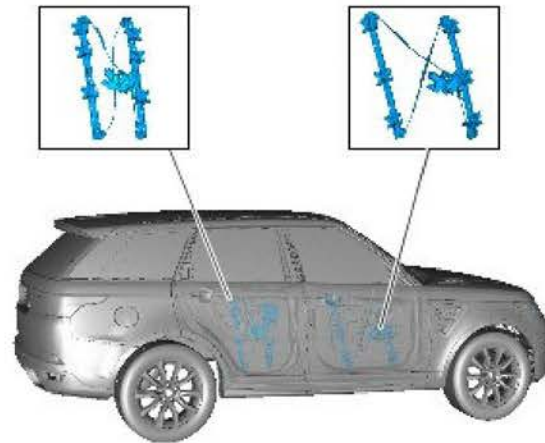
NOTE: Normal Warranty procedures apply.

COMPONENT LOCATION



1 NOTE: Range Rover Sport (L494) right-side shown; all others similar.

Component location.



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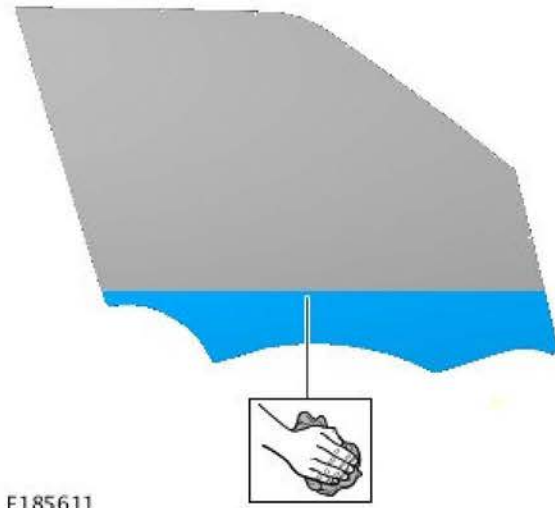
SERVICE INSTRUCTION:

1 Remove the front right door window (see TOPIX Workshop Manual section 501-11: Glass, Frames and Mechanisms).



2 NOTE: front right door window shown; all others similar.

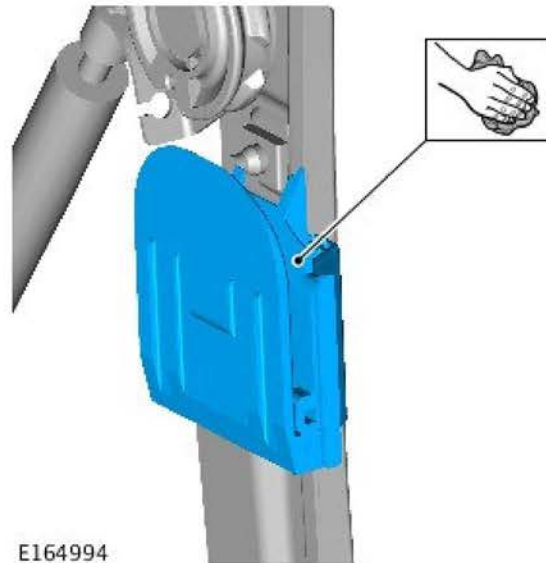
With a suitable glass cleaner, make sure the door window is clean.



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3  **NOTE: repeat this step for both door window retaining clips.**

Using a suitable cleaner, make sure the window retaining clips are clean and free from silicone.

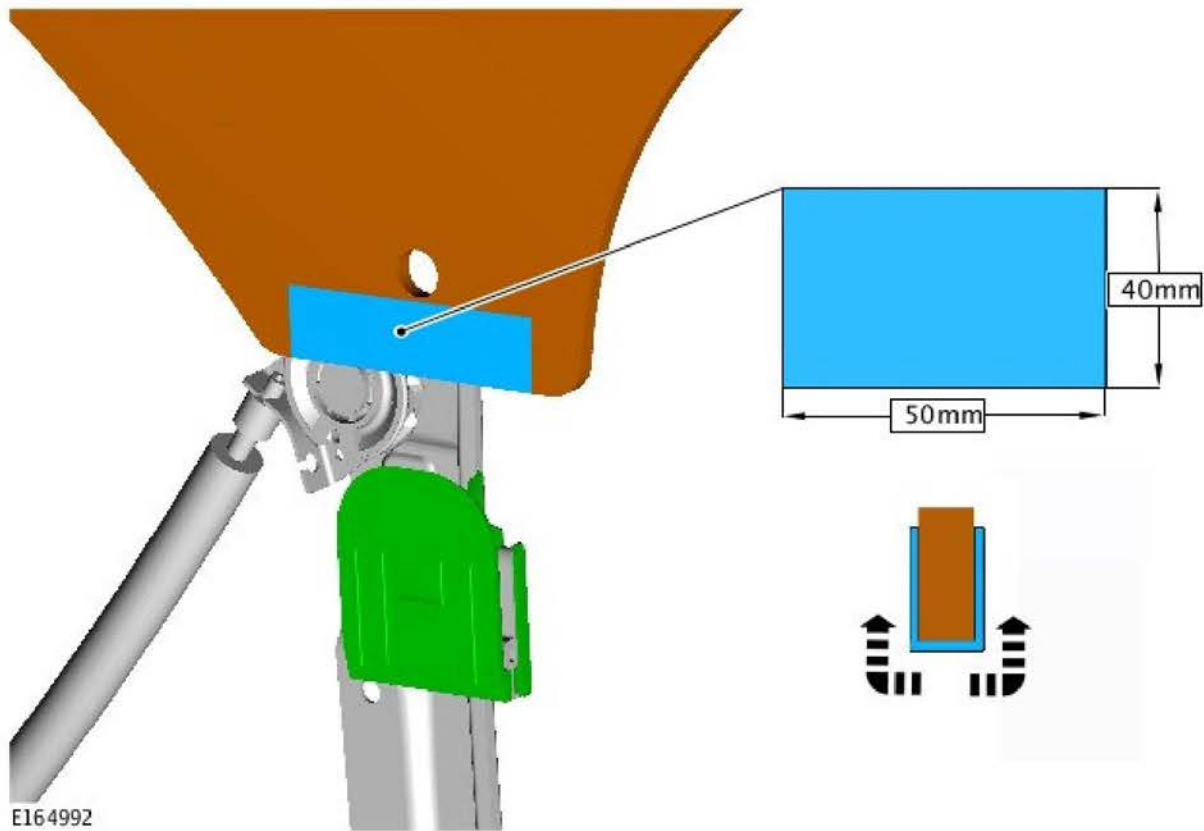


E164994

4 Using a felt pad from the Squeaks & Rattles kit, cut out a rectangle measuring 50mm x 40mm.

5  **NOTE: repeat this step for both door window retaining clips.**

Wrap the felt pad around the door window as shown to insulate the door window from the retaining clip.



6 Install the door window (see TOPIx Workshop Manual section 501-11: Glass, Frames and Mechanisms).

7 Fully lower and raise the door window three times to confirm the noise has been eliminated.

- If the noise is still evident, replace the door window regulator (see TOPIx Workshop Manual section 501-11: Glass, Frames and Mechanisms).

8 Repeat steps 1-7 to the other three door windows.