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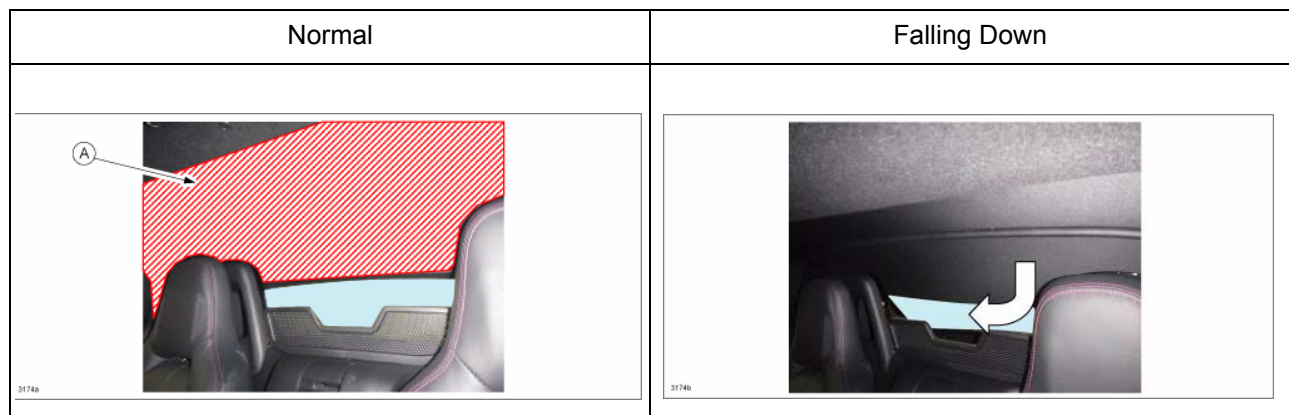
<b>Subject:</b> <b>CONVERTIBLE TOP INNER CLOTH FALLING DOWN CAUSING POOR APPEARANCE AND OBSTRUCTING VIEW OF BACK WINDOW</b>	<b>Bulletin No:</b> 09-021/16
	<b>Last Issued:</b> 03/31/2016

## APPLICABLE MODEL(S)/VINS

2016 MX-5 vehicles with VINs lower than JM1ND\*\*\*\*\*110159 (produced before January 19, 2016)

## DESCRIPTION

Some vehicles may exhibit the inner cloth (A) falling down at the rear end causing a poor appearance and obstructing the view of the back window.



This is caused by the J-hook binding holding the inner cloth coming loose during the opening/closing of the convertible top, from vibration during driving or from high ambient temperatures.



To correct the problem, two top-protector clips have been additionally installed to both side edges of the J-hook to prevent the J-hook from loosening and separating.

Customers having this concern should have their vehicle repaired using the following repair procedure.

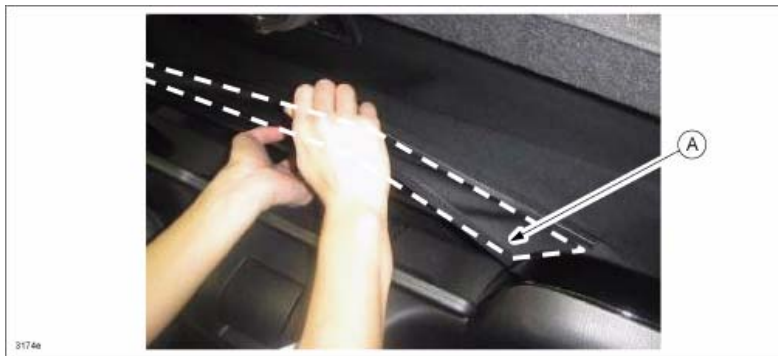
**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## REPAIR PROCEDURE

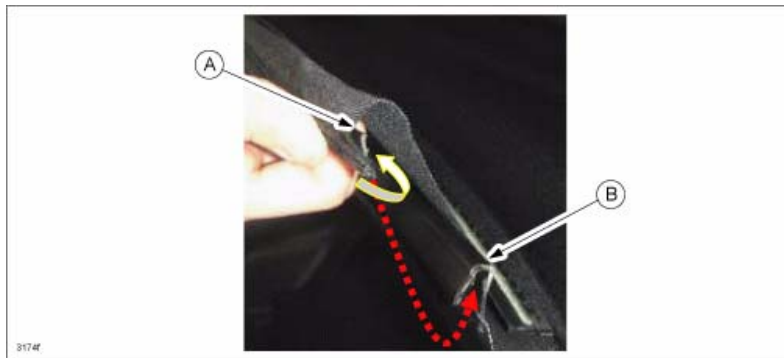
1. Verify customer concern.
2. Install the inner cloth.
  - a. Open the soft top to the position shown.



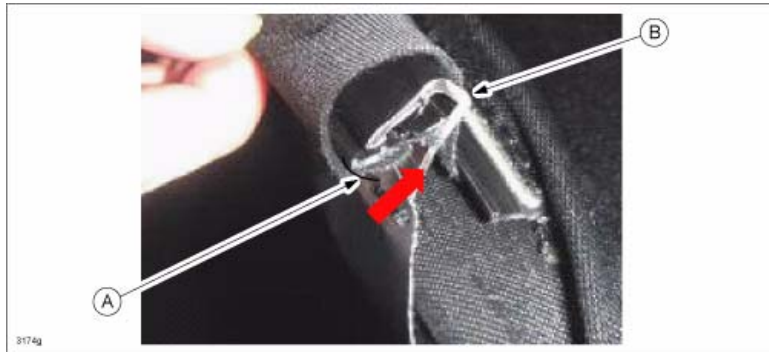
- b. Install the resin edge of the tension cloth into the J-hook.
      - 1) Pull the tension cloth (A).



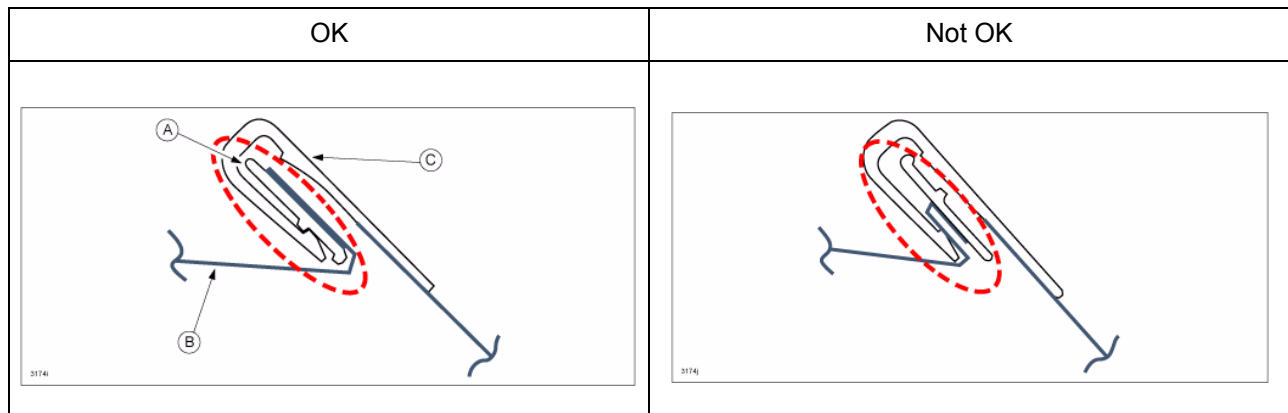
- 2) Turn over the resin edge of the tension cloth (A) to insert into the J-hook (B).



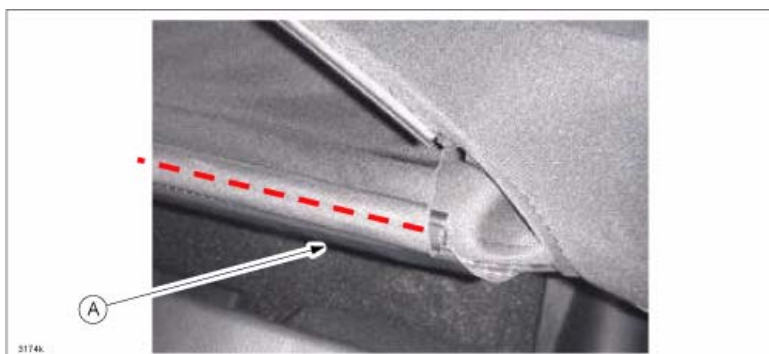
3) Turn over the resin edge of the tension cloth (A) in the direction shown and insert the resin edge of the tension cloth into the J-hook (B).



**NOTE:** Make sure to turn over the resin edge (A) of the tension cloth (B) to the correct direction as shown so that the hook of the tension cloth engages correctly in the J-hook.



4) Insert the full width of the tension cloth (A) into the J-hook.

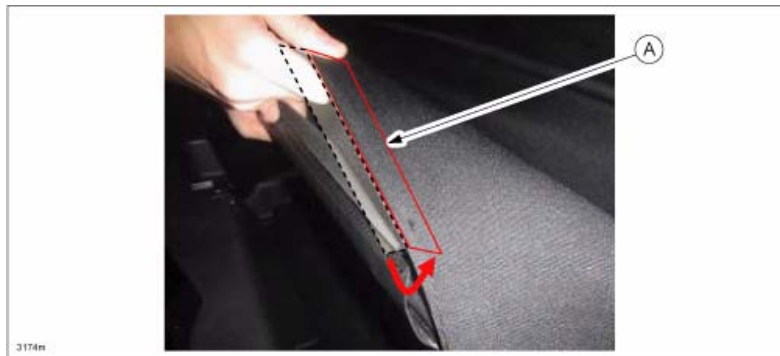


c. Install the edge of the inner cloth into the J-hook.

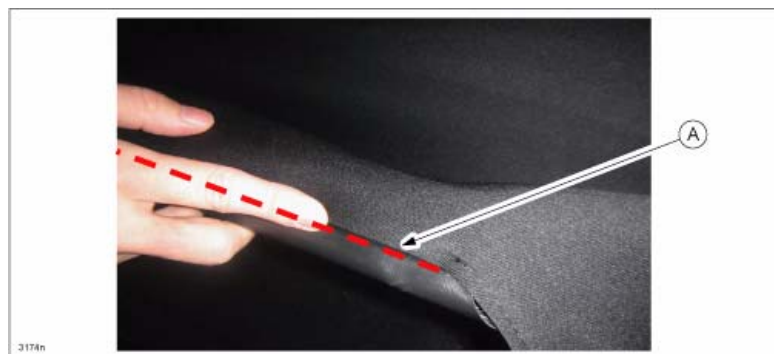
- 1) Pull the edge of the inner cloth (A).



- 2) Turn over the edge of the top inner cloth (A).

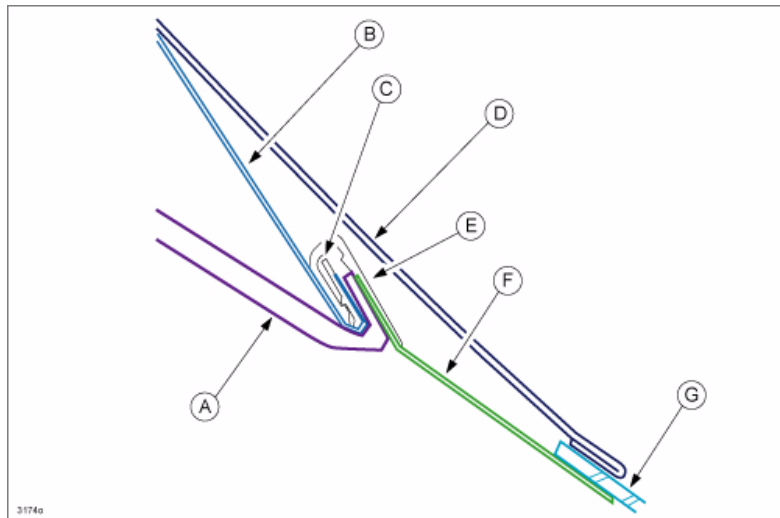


- 3) Insert the edge of the inner cloth into the J-hook (A).



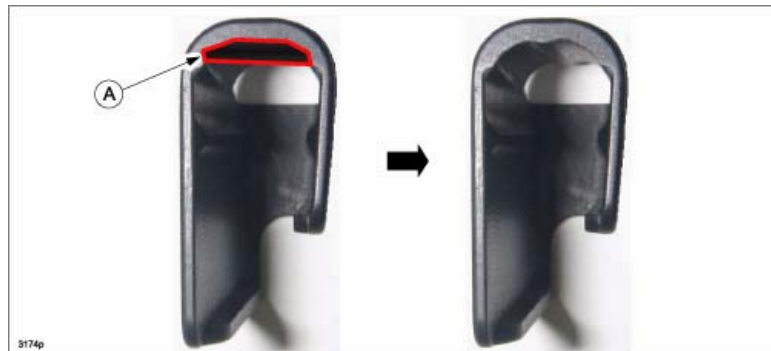
**Cross view of Tension Cloth and Inner Cloth to show how they are installed in J-Hook**

- A: Inner Cloth
- B: Tension Cloth
- C: Rear Joint Plate
- D: Outer Cloth
- E: J-Hook
- F: Patch
- G: Back Window



- d. Lightly pull the inner cloth and verify that the inner cloth does not come off easily.
3. Install the top-protectors onto both edges of the J-hook.
- a. File off the shaded area (A) of the top protector clips (for both left and right sides).

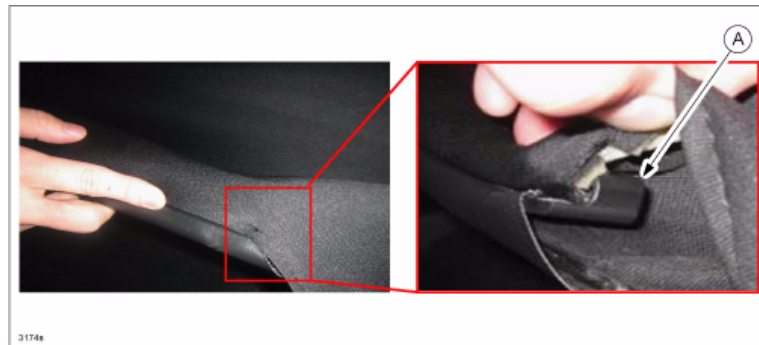
**NOTE:** Left side shown.



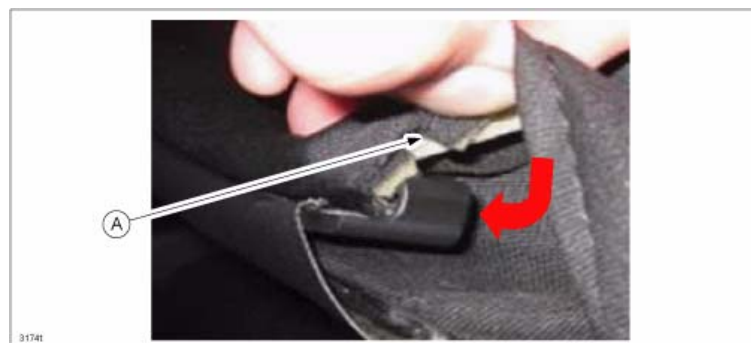
b. Apply 3M black Super Weatherstrip Adhesive to the inside of the top-protector as shown.



c. Install the top-protector clips (A) to both edges of the J-hook.



1) Insert the top protector clip over the left edge of the J-hook (A).



2) Press to insert the the top protector clip until it makes contact with the J-hook (A).



4. Verify repair.

## PART(S) INFORMATION

Part Number	Description	Qty.	Notes
N247-R1-280	Protector-Top, LH	1	LH
N247-R1-230	Protector-Top, RH	1	RH
03602 (1 fl oz) or 08011 (5 fl oz)	3M Super Weatherstrip Adhesive (Black)	1	Locally procured part. One tube will repair multiple vehicles.

## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	88
Damage Code	9E
Part Number Main Cause / Qty.	N243-R1-210 / 0
Operation Number / Labor Hours:	XXM2KXRX / 0.4 Hrs.

**NOTE:** Claim "Protector-Top. LH and RH" (N247-R1-280 Q'ty=1; N247-R1-230 Q'ty=1) as related parts.