

January 8, 2016

03053 Version 1

Product Update: 2016 Civic Audio Amplifier

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016	Civic	Touring	Check the iN VIN status for eligibility.

BACKGROUND

There is a software problem with the audio amplifier that causes no sound from the speakers.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. Repair these vehicles before they are sold.

CORRECTIVE ACTION

Update the audio unit software.

TOOL INFORMATION

Tool Name	Tool Number	Quantity
2016 Civic USB Update Device	07AAZ-FC1A100	1

The USB update devices were recently shipped to all dealers. Additional USB update devices are available for purchase through the parts system.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0100A2	Update the audio system.	0.3 hr	6AC00	JW800	16-001A	39186-TBA-A01

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

REPAIR PROCEDURE

1. Connect a battery charger or a fully charged jumper battery to the vehicle and leave it connected during the entire update procedure to maintain a steady voltage.
2. Insert the USB update device into the USB port in the center console.



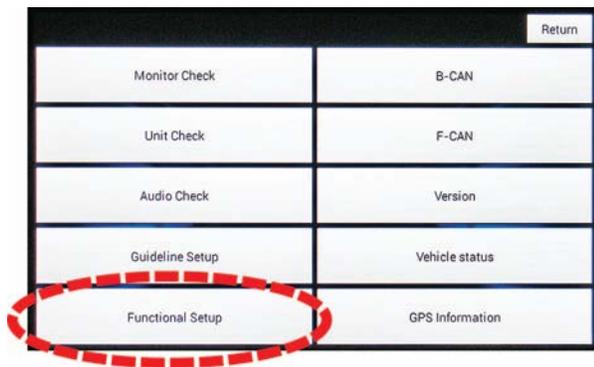
3. Set the vehicle power mode to ON.
4. Allow the audio system to boot up (about 20 seconds), then press and hold the MENU, AUDIO, and Day/Night buttons at the same time until the diagnostic screen appears.



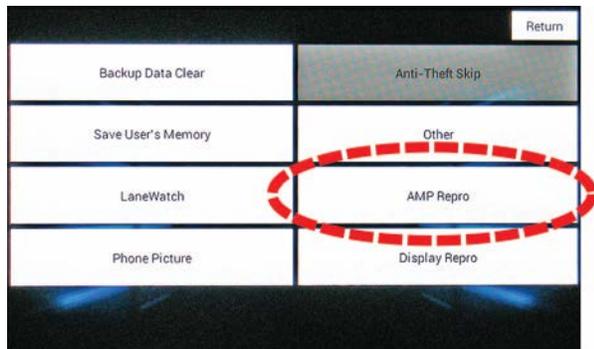
5. Select **Detail Information & Setting**.



6. Select **Functional Setup**.



7. Select **AMP Repro**.



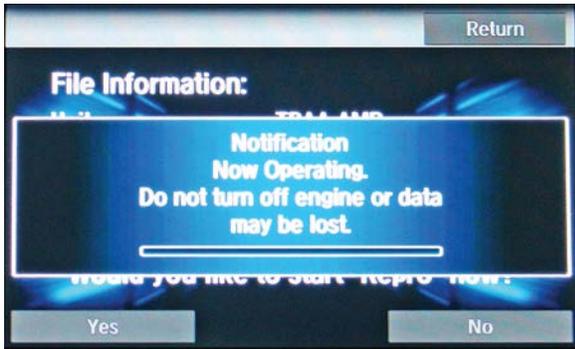
8. Select **Check**.

NOTE: This is also the screen to confirm the software was updated.

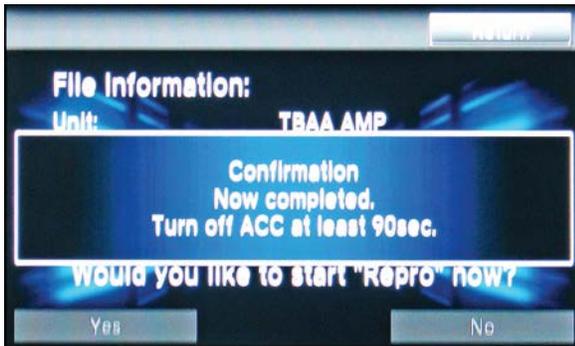


9. Select **Yes** to start the update.

NOTE: Once the progress bar appears no action is needed. You do not have to oversee the update until it is loaded.



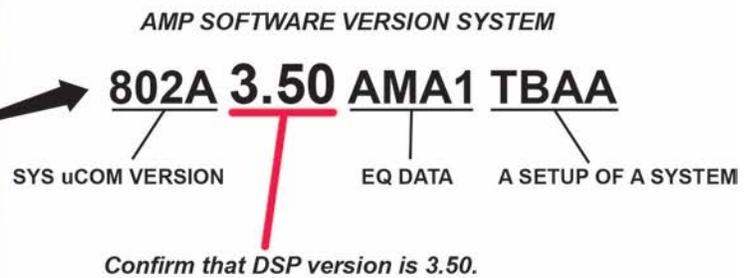
10. When the confirmation screen appears, the update is complete. **Do not remove the USB device.**



11. Set the vehicle's power mode to OFF and leave it off for at least 90 seconds.

12. Repeat steps 3 through 8 and **confirm the DSP software version was updated.**

Software	Software Number
SYS uCOM	802A
DSP	3.50
EQ DATA	AMA1
A setup of a system	THA8



13. Set the vehicle's power mode to OFF and remove the USB drive.

END