

TECHNICAL BULLETIN

K404 UPS4616-2bNAS1

07 JUN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 303-03C

Update Prior to Sale: V6 Petrol Coolant Hose Chafe

AFFECTED VEHICLE RANGE:

XE (X760)

Model Year: 2017

VIN: 946521-953680

Assembly Plant: Solihull

V6 S/C 3.0L Petrol

F-PACE (X761)

Model Year: 2017

VIN: 051144-062053

Assembly Plant: Solihull

V6 S/C 3.0L Petrol

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles fitted with the 3.0L SC V6 engine within the Affected Vehicle Range where the coolant hose from the thermostat housing may not have been fitted with a retention clip on the right-hand air cleaner. This may allow the hose to chafe against the engine accessory drive belt and lead to a possible loss of coolant.

Action: Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Vehicles which pass the inspection procedure may be sold or released for onward distribution. Vehicles which do not pass the inspection procedure must be held pending further instruction.

This program does not apply to any vehicle already registered and in use, either with the retailer or customer. Any vehicle already in use may continue to be driven and any repair instructions deemed necessary will be communicated through a separate Field Action or Technical Bulletin.

PARTS:

No parts required.

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required tools.

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **K404** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

For vehicles which pass the inspection procedure, Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

For vehicles which do not pass the inspection procedure, refrain from submitting Warranty claims pending the release of full repair and Warranty information.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K404	B	Check that the fir tree clip for the coolant hose is installed and located and secure on the right side air cleaner and there is no damage to the coolant hose	05.10.10	0.10	-	-
K404	C	Check that the fir tree clip for the coolant hose is installed and located and secure on the right side air cleaner and there is no damage to the coolant hose Drive in/drive out	05.10.10	0.10	-	-
			10.10.10	0.20	-	-

Normal Warranty policies and procedures apply.

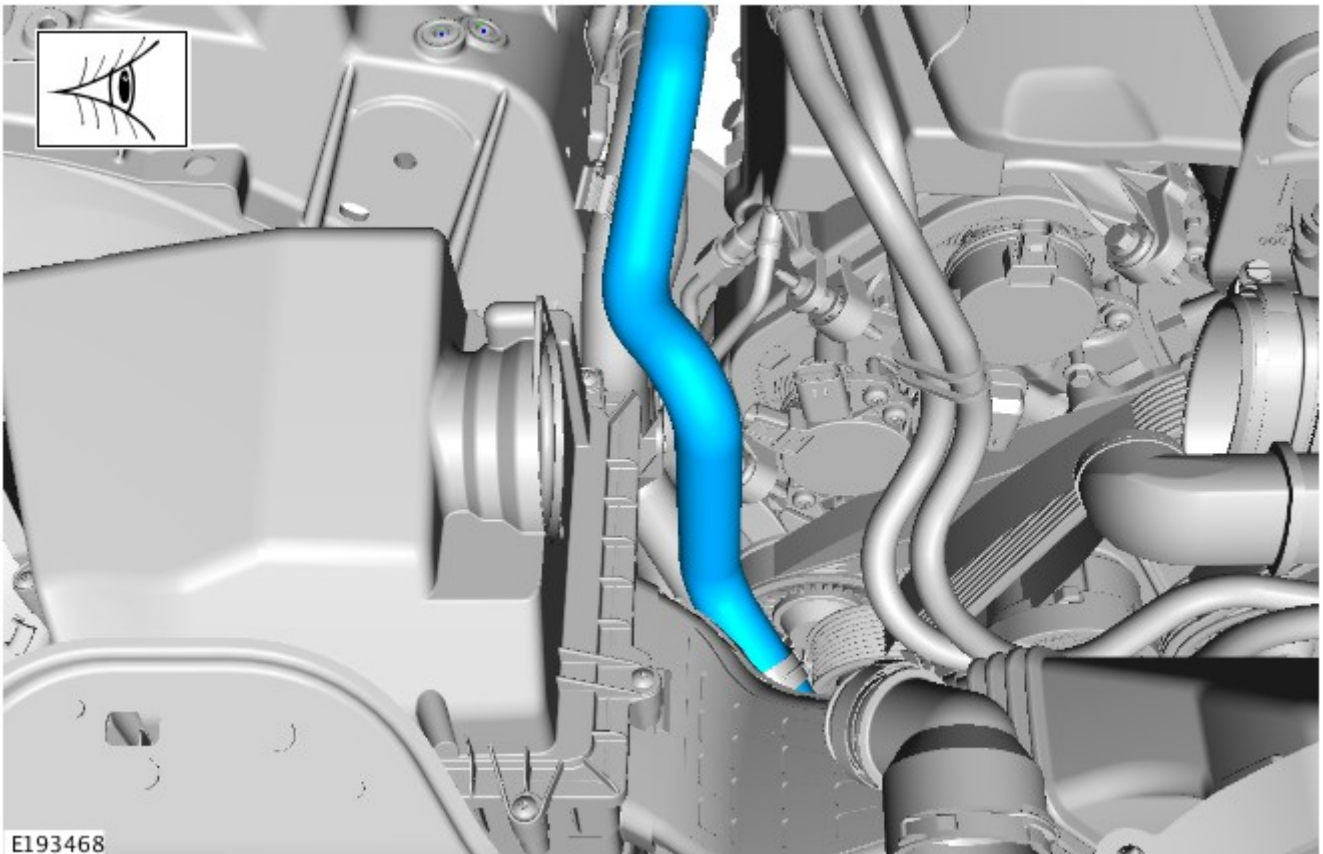
SERVICE INSTRUCTION:

1. Open the hood.

2.  **NOTE: Components removed for clarity.**

Check the coolant hose for damage.

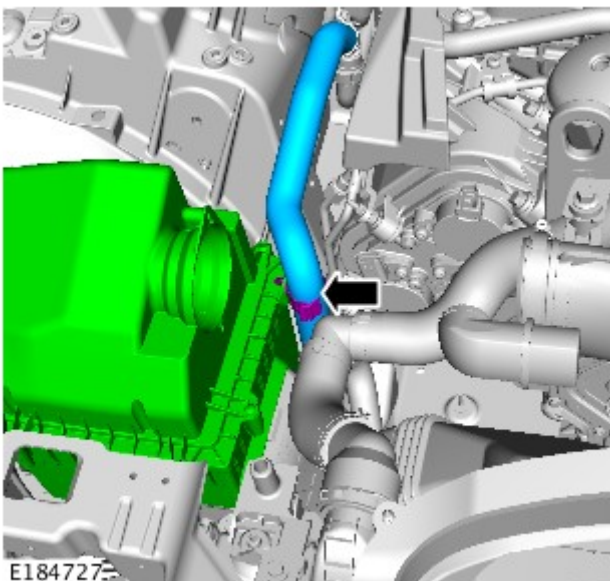
- If the coolant hose is not damaged, continue to the next step.
- If the coolant hose is damaged, **HOLD** the vehicle.



3.  **NOTE: Components removed for clarity.**

Check that the fir tree clip for the coolant hose is installed and located and secure on the right-hand air cleaner.

- If the fir tree clip for the coolant hose is installed on the right-hand air cleaner and securely attached to the coolant hose, release the vehicle. No further action required.
- If the fir tree clip for the coolant hose is installed on the right-hand air cleaner but not securely attached to the coolant hose, latch the coolant hose into the fir tree clip, and release the vehicle. No further action required.
- If the fir tree clip is latched to the coolant hose but not to the right-hand air cleaner, secure the clip to right-hand air cleaner and release the vehicle. No further action required.



4. Close the hood.

