

Reference	SSM72828
Models	F-PACE / X761 XE / X760 XF / X260
Title	Transmission Rotary shift module stuck down at vehicle start up
Category	Electrical
Last modified	20-Jun-2016 00:00:00
Symptom	203000 Basic Electrical
Content	<p>Issue: Rotary Gear Shift Module selector operation is unavailable following a low voltage event -accompanied by DTC P085D-97. As a consequence the Rotary Knob will not rise and so normal operation is prevented.</p> <p>Cause: Rotary Gear Shift Module self-learning routine is interrupted during a low voltage event (typically occurs if battery charge is low).</p> <p>Action: When the vehicles voltage profile has returned to its normal working range (16 – 7.5 volts) an Ignition reset*** will reset the Gear shift Module and normal operation should be possible.</p> <p>*** Press stop / start button (turn vehicle off), wait for GSM character illumination to go off, Press stop / start button (turn vehicle on).</p> <p>Note: In order to fully resolve the issue & prevent re-occurrence it is recommended that the following actions are carried out :-</p> <ol style="list-style-type: none">1. Connect the Jaguar approved battery conditioner/power supply to the vehicle2. Connect SDD and Start Session3. Confirm presence of GSM DTC P085D-974. Download DVD 146.025. Carry out 'Configure Existing Module' on GSM. <p>For further support in diagnosing this issue please contact Dealer Technical Support (DTS)</p>

This SSM only affects 17MY year vehicles:

XE - JA942528

F Pace - DC045000

XF- Y23602