Reference	SSM72811
Models	F-PACE / X761
	XE / X760
	XF / X260
	XJ / X351
Title	InControl Touch Pro, unable to reset 'Valet mode' using pin code
Category	Electrical
Last modified	15-Jun-2016 00:00:00
Symptom	207000 Entertainment Systems
Content	<u>Issue</u>

## issue

The Touch Screen is inoperative with a Pop-up message 'Input the PIN Code". It will also not be possible to open the luggage/tailgate and the Glove box.

## <u>Cause</u>

Mismatch of Master PIN Code Entered.

## **Actions**

This cannot be rectified by any actions via SDD, do not carryout a software update to the Infotainment Control Module(IMC)

If you have this issue on a vehicle you are requested to contact Dealer Technical Support(DTS) by raising a Technical Assist(TA)