



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-127

Date: June, 2016

TECHNICAL

Subject: Engine Odor and/or Burning Smell Within Cabin

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Volt	2016	2017			All	All

Involved Region or Country	North America, Korea
Condition	Some customers may comment on an engine odor and/or a burning smell within the vehicle when running the engine at highway speed.
Cause	This may be caused by the insulation material in the engine heat shield of the vehicle. This may also be caused by catalytic converter initial "bake-in" when driving in extended range, which should diminish over time.

Correction

General Motors is currently investigating the concern. Until a permanent solution is created, customers that have concerns about the odor should replace the cabin filter with a carbon cabin filter.

Refer to *Passenger Compartment Air Filter Replacement* in SI.

Important: Installing the carbon filter may reduce the HVAC performance such as not getting warm or cool quick enough, or the side windows may fog up in certain conditions. Adjusting the temperature settings including fan speed may help these conditions.

If the customer experiences these conditions when the carbon filter is installed they can bring the vehicle back to remove the carbon filter and to have a new catalytic converter heat shields installed when they become available in several months.

Parts Information

Description	Part Number	Qty
FILTER-PASS COMPT AIR	13356914	1

Warranty Information

Labor Operation	Description	Labor Time
1080368*	Passenger Compartment Air Filter Replacement	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	June 16, 2016 – Added important statement in Correction field.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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