

SERVICE ADVISORY # 16-260

Outback Roof Transition Molding

It has been determined the front roof transition molding on the vehicles listed in the population may not have been secured properly. The following procedure describes how to correct the issue by installing longer fasteners.

- Models Included:** 2017 Outback Travel Trailers: 277RL, 298RE, 312BH, 316RL, 322BH, 324CG, 325BH, 326RL, 328RL, 330RL, 332FK, 334RL
- Serial Number Ranges:** 2017 HB450000 - HB451498
- Parts Required:** 12 to 14 – #8 x 1 ½” Hex head exterior screws (purchase locally)
- 1 – KRV # 366398 - Sealant - Self Leveling - 1021 Beige Low V.O.C. - Tube - Alpha
- 1 – KRV #102107 - Sealant - Silicone - Translucent
- Tools Required:** - Screw gun - Caulk Gun

This Service Advisory requires a Pre-Authorization & Photograph

REPAIR INSTRUCTIONS



Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Remove screw cover on front transition molding (front cap to roof). Figure 1

Step 3

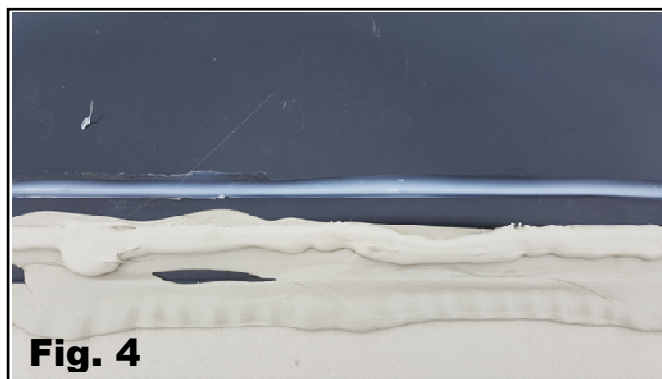
Replace all existing 1” fasteners in the transition rail with new 1 ½” fasteners assuring contact with backer. Angle the screw towards the rear of the unit to hit the rafter, Figures 2 & 3.



Step 4

Clean any loose debris from screw cover, reinstall and seal cover. Be sure to use the correct sealant in the application needed, self-leveling on the roof material and clear silicone on the fiberglass cap. **DO NOT** use silicone on the roof material, Figure 4.

IMPORTANT: Please include a photo with the Pre-Authorization of the area including the front transition molding back to the first component attached on the roof (air conditioner, vent, etc). Figure 5.

**WARRANTY REIMBURSEMENT**

A pre-authorization is required for this Service Advisory before work is started. Submit the claim (and Photograph) on Key Express using **Flat Rate Code # 7126042A** with **Service Advisory # 16-260** noted in the customer complaint section of the form. The amount of time authorized for this repair is .7 hours.

Please call Keystone RV Customer Service at **(866) 273-1456** if you have any questions.