| Reference     | SSM72957  |
|---------------|---|
| Models        | Range Rover / L405  |
|               | Range Rover Sport / L494  |
| Title         | L405 & L494 Fuel Filling Difficult Gasoline Models Only                           |
| Category      | Engine  |
| Last modified | 12-Sep-2016 00:00:00  |
| Symptom       | 404000 Fuel System Concerns   |
| Attachments   | Example of vapour line restriction1.jpg (Example of vapour line restriction1.jpg) |
|               | L405 & L494 fuel fill.pdf (L405 & L494 fuel fill.pdf)                             |
|               | L405 & L494 fuel tank check valve2.pdf (L405 & L494 fuel tank check valve2.pdf)   |
| Content       | lssue:  |

The customer may complain of fuel filling difficulties (gas station pump premature cut off).

#### Cause:

There are a number of possible causes for fuel filling difficulties.

Please refer to TOPIx workshop manual section '303-13: Evaporative Emissions, Diagnosis and Testing' in the first instance for advice on system checks. An example of the type of restriction which may be found in the vapour line between the fuel tank and the carbon canister is shown on the file attached "Example of vapour line restriction.jpg".

### Other Possible Causes:

- 1. Debris may be lodged in the fuel filler. See page 2 of 'L405 & L494 fuel fill information.pdf' for further detail.
- The anti-siphon device (where fitted) has become dislodged. See page 3 of 'L405 & L494 fuel fill information.pdf' for further detail. Note, this is only specified for E85 flex fuel vehicles.
- 3. The fuel filler head under the filler cap is installed in the incorrect orientation. Page 4 of 'L405 & L494 fuel fill information.pdf' for further information.
- 4. The check valve on the fuel tank where the fuel filler pipe connects may be obscured by a fuel pipe inside the tank.
  - See page 5 of 'L405 & L494 fuel fill information.pdf' for further detail. Also refer to the file attached 'L405 & L494 fuel tank check valve.pdf' for additional information.

#### Action:

- COMPONENTS ARE ONLY TO BE REPLACED IF A CLEAR FAULT IS OBSERVED.
- If cause 1 is identified, correctly install the anti-siphon device.
- If cause 2 is identified, replace the fuel filler pipe (ensure the filler head is in the correct orientation on the new part).
- If cause 3 is identified, reroute the fuel pipe in the tank to prevent the check valve from being obstructed. Also take care to ensure the fuel sender is not obstructed.

Note: If none of the above causes are found, refer to TSB LTB00968NAS1.



# L405 & L494 Range Rover & Range Rover Sport Fuel Filling Concerns

# Possible Cause:

- 1. Debris may be lodged in the fuel filler. See page 2 for further detail.
- 2. The anti-siphon device (where fitted) has become dislodged. See page 3 for further detail. Note, this device is only specified for E85 flex fuel vehicles.
- 3. The fuel filler head under the filler cap is installed in the incorrect orientation. See page 4 for further information.
- 4. The check valve on the fuel tank where the fuel filler pipe connects may be obscured by a fuel pipe inside the tank.
  - See page 5 for further detail.
  - Refer to the file attached (L405 & L494 fuel tank check valve.pdf) for additional information.

## Action:

- ONLY REPLACE THE FUEL FILLER IF A CLEAR FAULT IS OBSERVED. REPORT THE FAULT FOUND ON AN EPOR.
- If cause 1 is identified, correctly install the anti-siphon device.
- If cause 2 is identified, replace the fuel filler pipe (ensure the filler head is in the correct orientation on the new part).
- If cause 3 is identified, reroute the fuel pipe in the tank to prevent the check valve from being obstructed. Also take care to ensure the fuel sender is not obstructed.
- Fill with fuel and to confirm if the issue is repaired.

Reports have been submitted showing debris in the filler pipe was causing an obstruction and fuel filling problems.

Debris can be identified using a borescope (no need to remove the fuel filler pipe).

See the examples below:







If the anti syphon device is dislodged it will cause the fuel flow to be disrupted and can cause shut off problems (as per the example below):



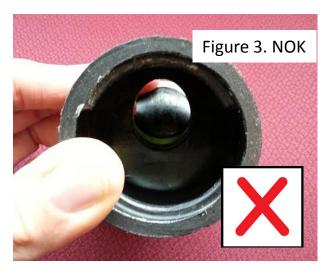
# NOTE. 15MY & ONWARDS ONLY

# Note.

- 1. Flap should appear as per figure 1 and 2.
- 2. It must hinge from the top as per figure 2.
- 3. If it hinges from the bottom (as per figure 3.), the filler pipe must be replaced.







#### **WARNINGS:**



The spilling of fuel is unavoidable during this operation. Ensure that all necessary precautions are taken to prevent fire and explosion.



Do not carry or operate cellular phones when working on or near any fuel related components. Highly flammable vapors are always present and may ignite. Failure to follow these instructions may result in personal injury.



Do not smoke or carry lighted tobacco or open flame of any type when working on or near any fuel related components. Highly flammable vapors are always present and may ignite. Failure to follow these instructions may result in personal injury.



If fuel contacts the eyes, flush the eyes with cold water or eyewash solution and seek immediate medical attention.



Wash hands thoroughly after fuel handling, as prolonged contact may cause irritation. Should irritation develop, seek medical attention.

 With the fuel tank as close to empty as possible, remove the rubber section of filler pipe from the fuel tank to gain access to the check valve.



CAUTION: Be prepared to collect escaping fuel.

- 2. Press against the check valve. It should move easily through it's full range.
- 3. If it does not, refer to 'Removal and Installation' instructions for the fuel filter in workshop manual section 310-01: Fuel Tank and Lines
- 4. Do not remove the fuel filter, but carefully lift it an visually inspect for any obstruction of the check valve.
- 5. If obstruction is observed, reroute the fuel pipe in the tank to prevent the check valve from being obstructed. Also take care to ensure the fuel sender is not obstructed.

