

TECHNICAL BULLETIN

LTB00696NAS5

10 OCT 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in gray

SECTION: 501-12

Sunglasses Holder Will Not Open/Close

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2014 Onwards
VIN: 856580 Onwards
Assembly Plant: Halewood

Discovery Sport (LC)

Model Year: 2015 Onwards
VIN: 500429 Onwards
Assembly Plant: Halewood

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The front overhead console sunglasses holder may not open/close.

Cause: This may be caused by hinge pin distortion, allowing the cam mechanism to be displaced and not allowing the holder to open and/or close.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:



NOTE: NyoGel® 774L to be sourced from the Squeaks & Rattle Kit; refer to Technical Bulletin LTB00389NAS and Service Bulletin STE12-02 for more information and how to replenish the items in the Squeaks & Rattles Kit when necessary.

LR086385	Holder - Sunglasses - Cirrus	1
LR086386	Holder - Sunglasses - Ivory	1
LR086387	Holder - Sunglasses - Ebony	1
LR094245	Cam latch	1
-	NyoGel® 774L	Locally sourced

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:



NOTE: Use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a sunglasses holder update. If eligible, perform and claim the update as per that program.

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Holder - Sunglasses - Renew - Cirrus	76.25.18	0.2	07	LR086385
Holder - Sunglasses - Renew - Ivory	76.25.18	0.2	07	LR086386
Holder - Sunglasses - Renew - Ebony	76.25.18	0.2	07	LR086387

NOTE: Normal Warranty procedures apply.

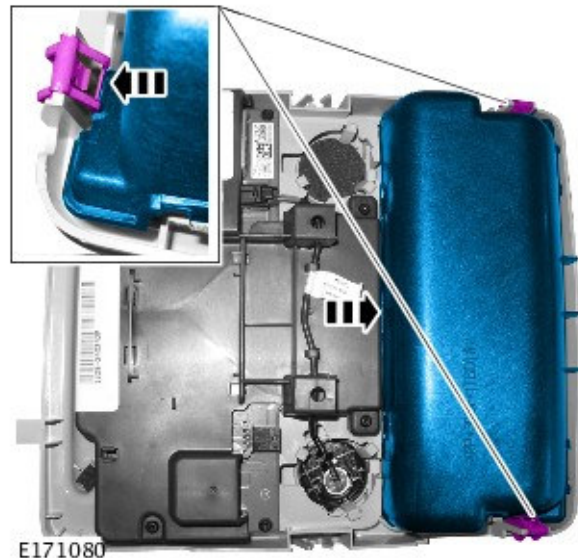
SERVICE INSTRUCTION:

NOTE: Use DDW to check for Recall, Service Action, or Update Prior to Sale notice eligibility requiring a sunglasses holder update. If eligible, perform and claim the update as per that program.

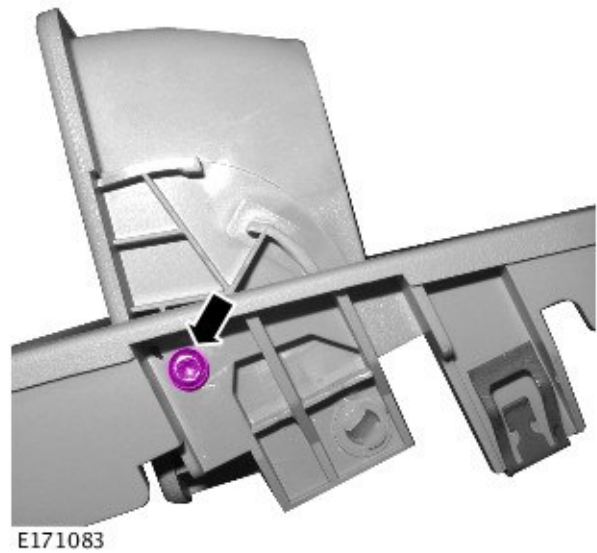
1. Remove the front overhead console (see TOPIx Workshop Manual section 501-12: Instrument Panel and Console).

2. Hold the rear cover and push the sunglasses holder cover in the direction shown.

- Lift up to release the two rear retaining clips.
- Push the outboard retaining clip tower in direction shown to allow the sunglasses holder cover to lift upwards, away from the metal retaining clip.
- Repeat for the other side.
- Remove the sunglasses holder cover from the front overhead console.

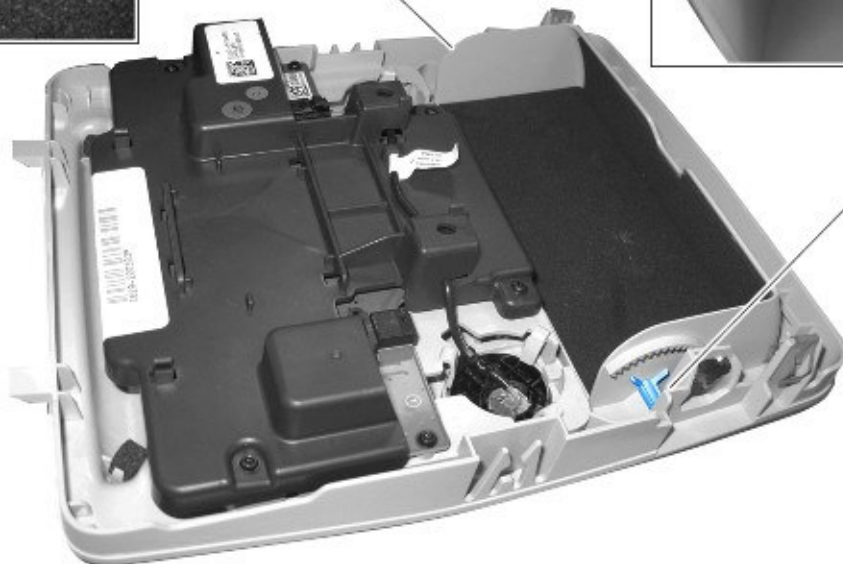
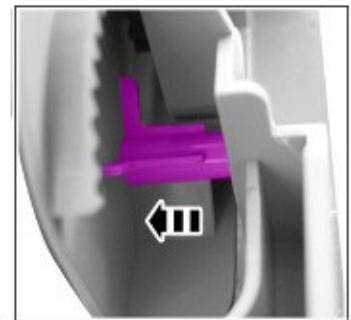
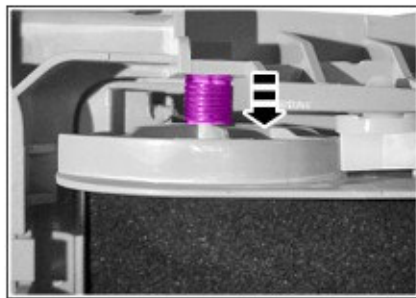


3. Remove and discard the screw on the side of the sunglasses holder.



4. Remove and discard the sunglasses holder:

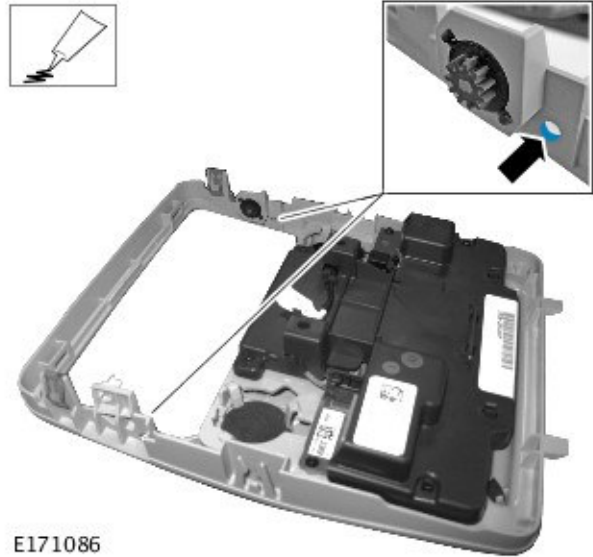
1. Remove the pin near to the damper.
2. Remove the pin on the other side of sunglasses holder door.



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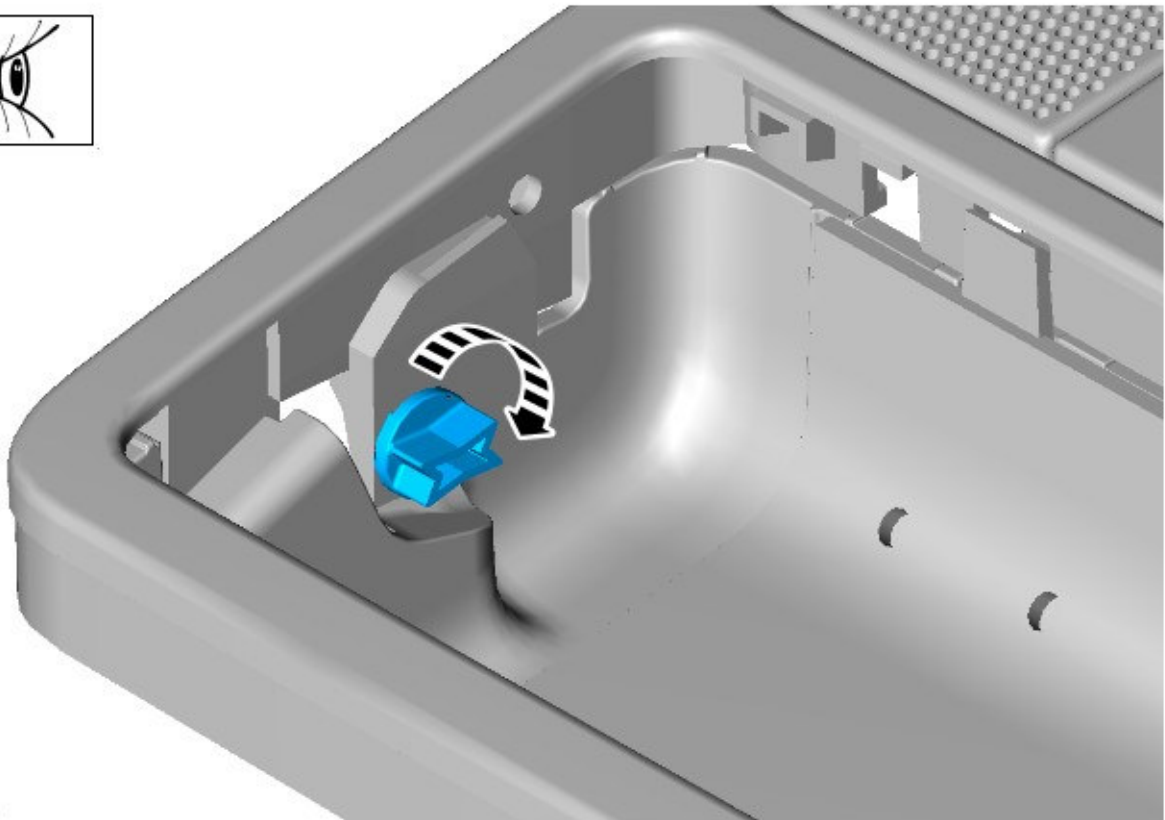
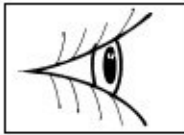
5.  **NOTE: NyoGel® 774L (from the Squeaks & Rattles Kit; refer to Technical Bulletin LTB00389NAS).**

Apply NyoGel® 774L (or equivalent) into the hinge pin holes.

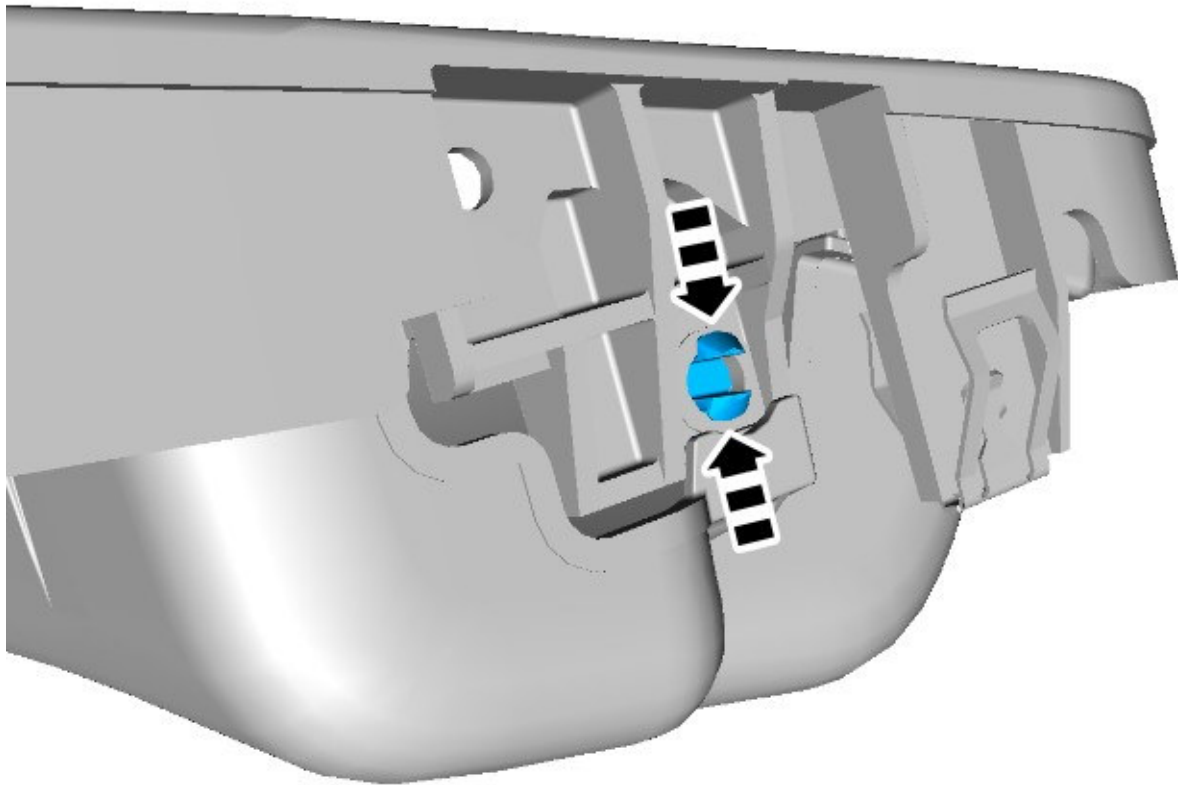


6. Rotate the cam latch through 360 degrees whilst visually inspecting it for possible damage.

- If the cam latch is not damaged, go to Step 10.
- If the cam latch is damaged or missing, go to Step 7.

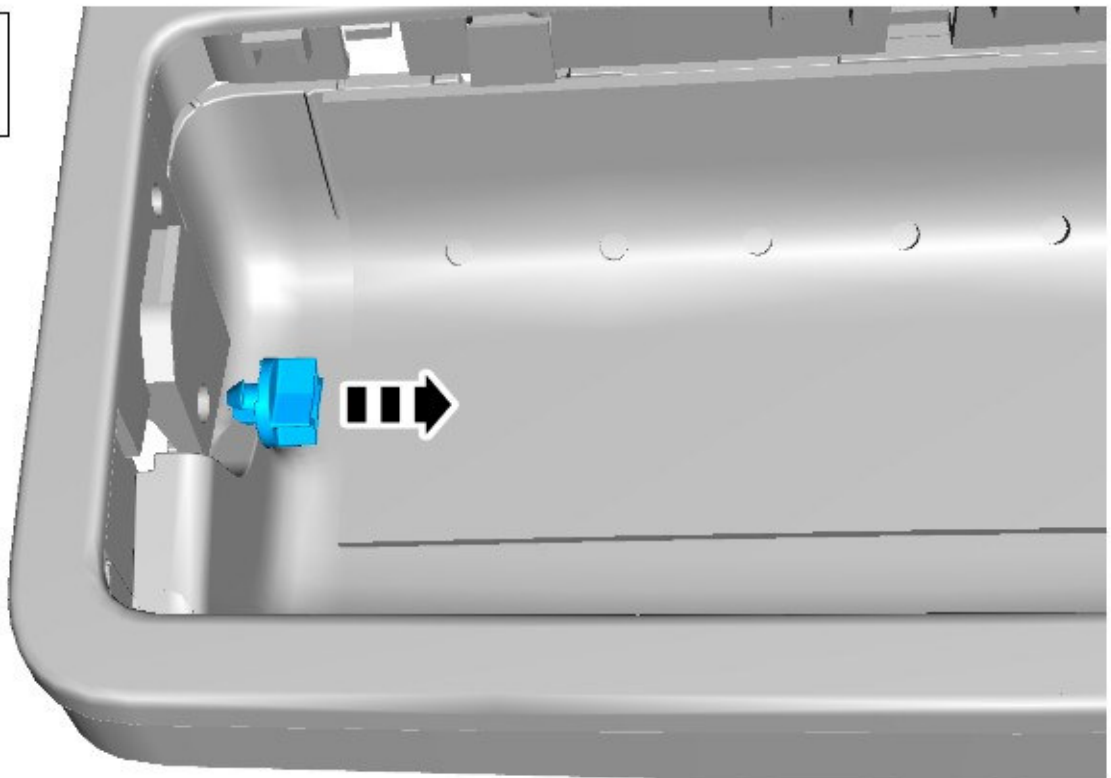


7. Release the cam latch.



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8. Remove and discard the damaged cam latch from the front overhead console.



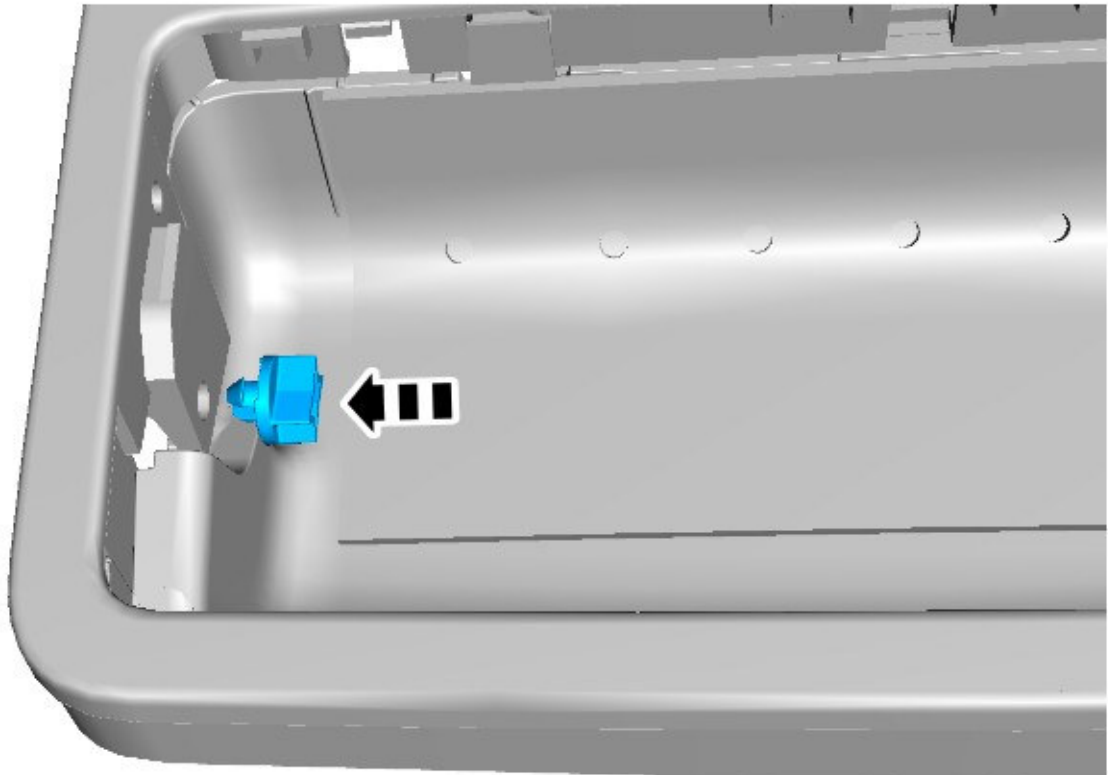
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9.  **CAUTION: Make sure the overhead console frame is not damaged or distorted before/after installation.**

 **NOTE: NyoGel® 774L (from the Squeaks & Rattles Kit; refer to Technical Bulletin LTB00389NAS).**

Apply a small amount grease to the cam latch hole in the front overhead console frame and install a new cam latch.

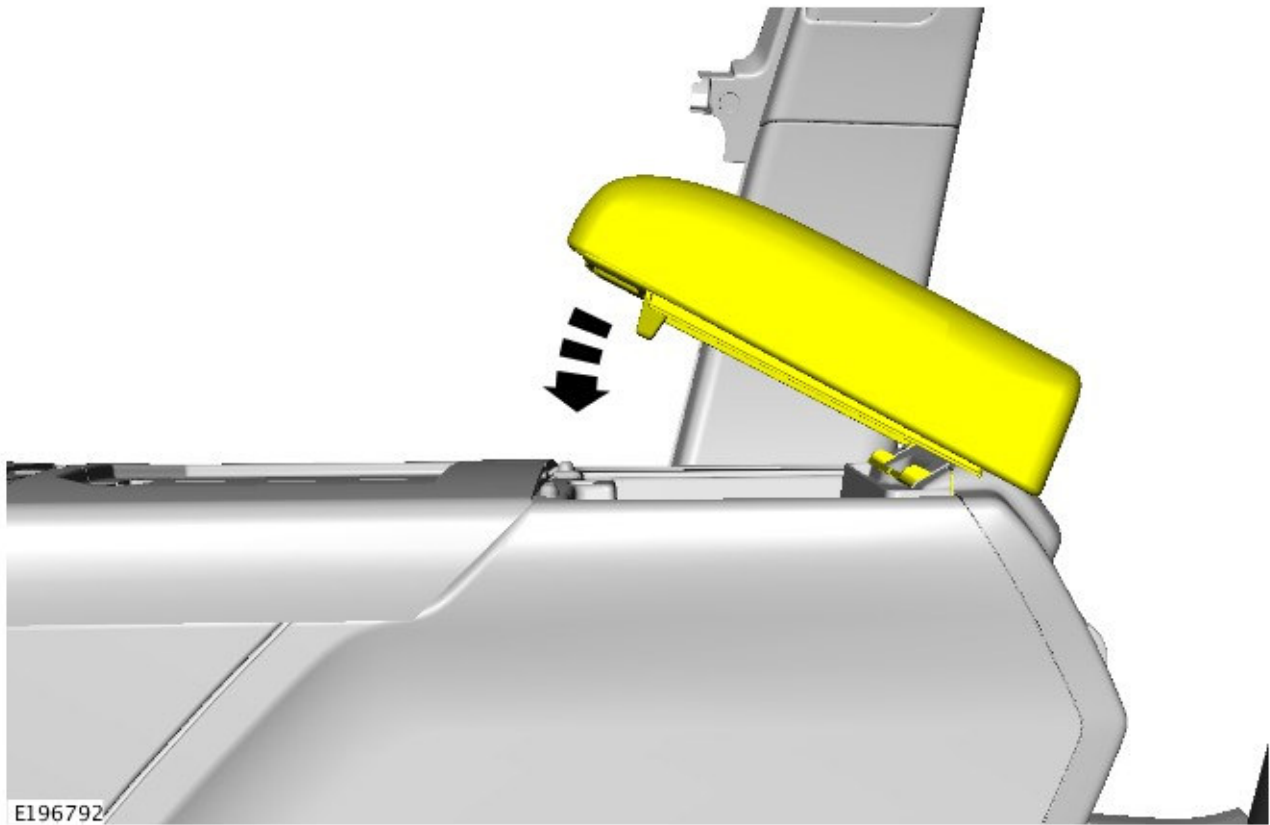
- Go to Step 11.



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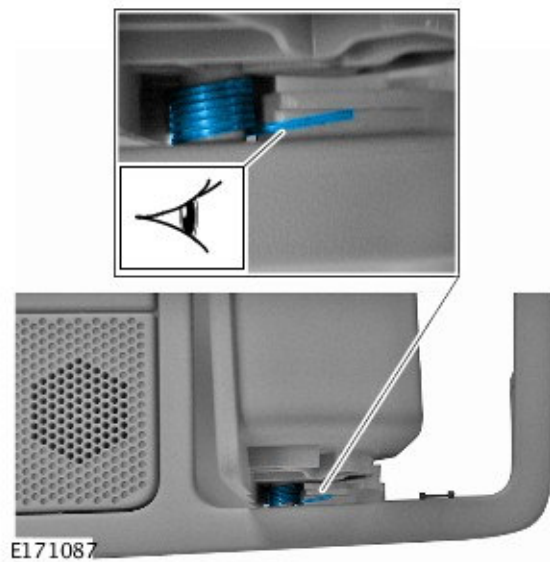
10.  **NOTE: NyoGel® 774L (from the Squeaks & Rattles Kit; refer to Technical Bulletin LTB00389NAS).**

Apply a small amount grease to cam latch hole, rotate the cam latch to distribute the grease, and wipe off any excess.



11.  **NOTE: Make sure the spring is positioned correctly.**

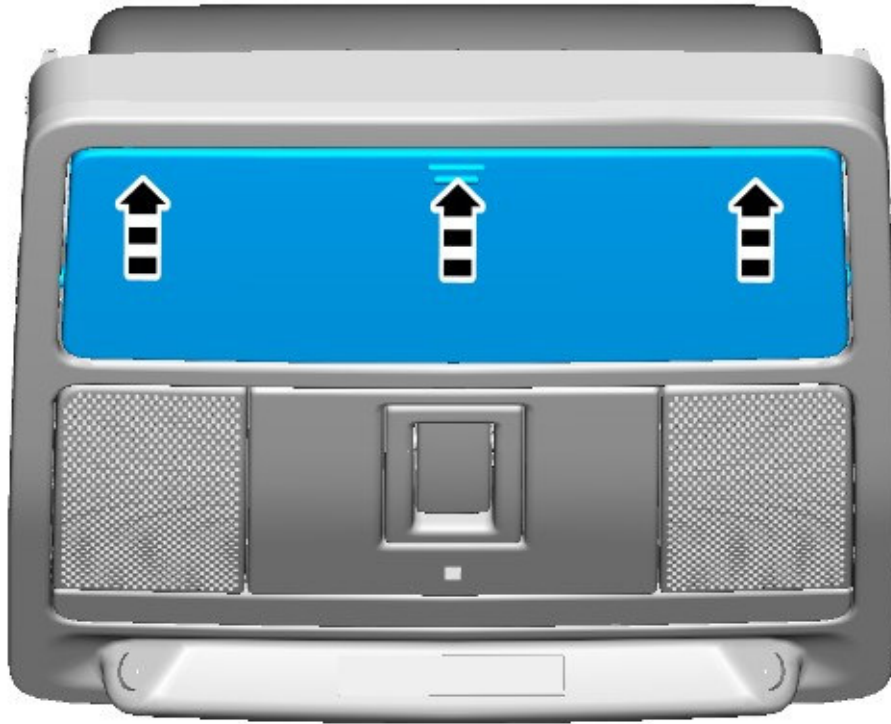
Install the new sunglasses holder.



12.  **NOTE: Use care when installing the sunglasses holder cover or the sunglasses bin will not function correctly.**

Install the sunglasses holder cover.

13. Open/close the sunglasses holder three times at each of the three contact points to check correct functionality.



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14. Install the front overhead console (see TOPIx Workshop Manual section 501-12: Instrument Panel and Console).