

TECHNICAL BULLETIN

Q614NAS1

26 SEP 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-00

Service Action: Missing Grommet

AFFECTED VEHICLE RANGE:

Discovery Sport (LC)

Model Year: 2016
VIN: 627221-628771
Assembly Plant: Halewood

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range with the tooling holes in the right-hand-side heel board. The grommets that should be fitted in to the holes may be missing.

Action: Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: Order only the expected percentage demand of parts identified.

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Grommet	LR004149	2	46

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **Q614** together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.


This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

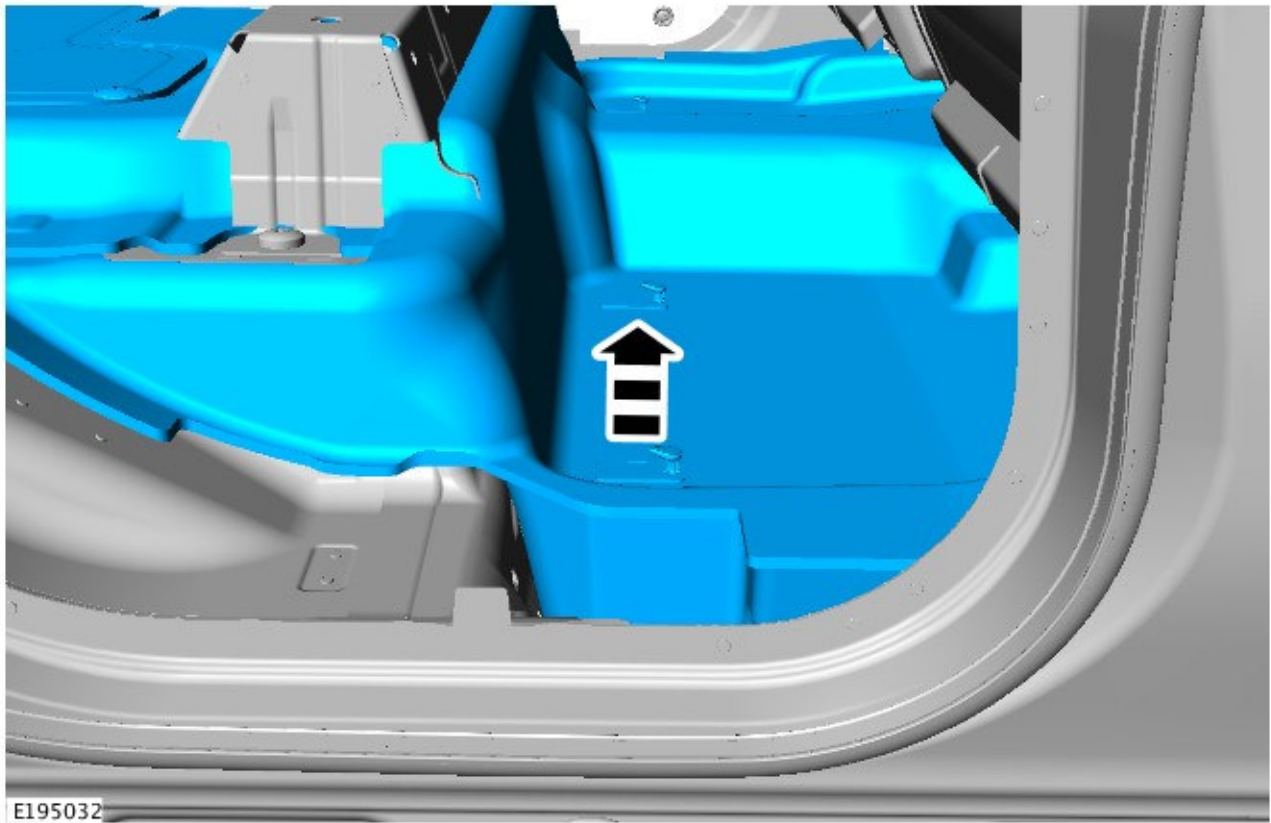
PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
Q614	B	Check tooling holes no further action	76.11.89.01	0.30	-	-
Q614	C	Check tooling holes no further action Drive in / drive out	76.11.89.01 02.02.02	0.30 0.20	- -	- -
Q614	D	Check tooling holes and install grommets	76.11.89.02	0.30	LR004149	2
Q614	E	Check tooling holes and install grommets Drive in / drive out	76.11.89.02 02.02.02	0.30 0.20	LR004149 -	2 -

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

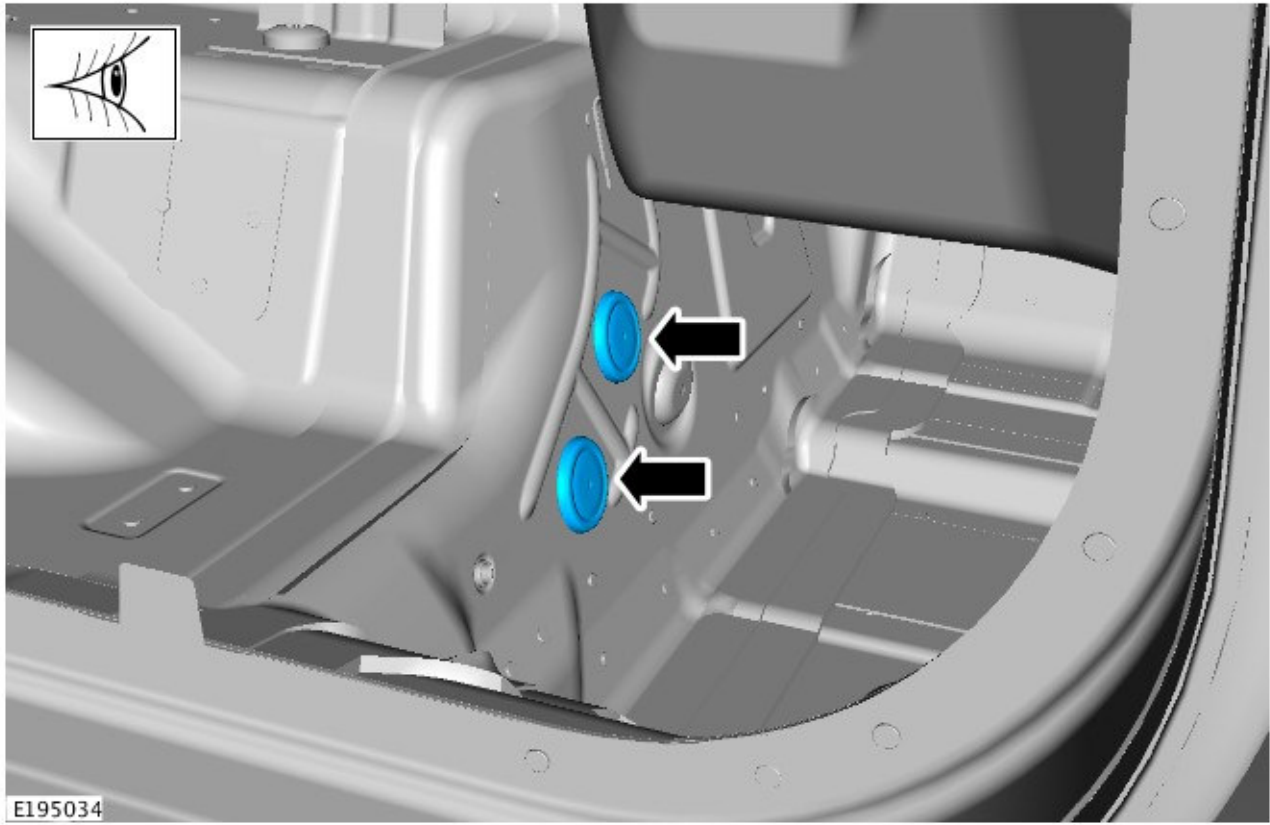
1. Open the rear right-hand door.
2. Remove the right-hand B-pillar lower trim panel (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - B-Pillar Lower Trim Panel).
3.  **NOTE: Take care when positioning the carpet to one side as this can damage the Noise, Vibration and Harshness (NVH) material.**

Position the rear right-hand carpet to one side to access the grommets.

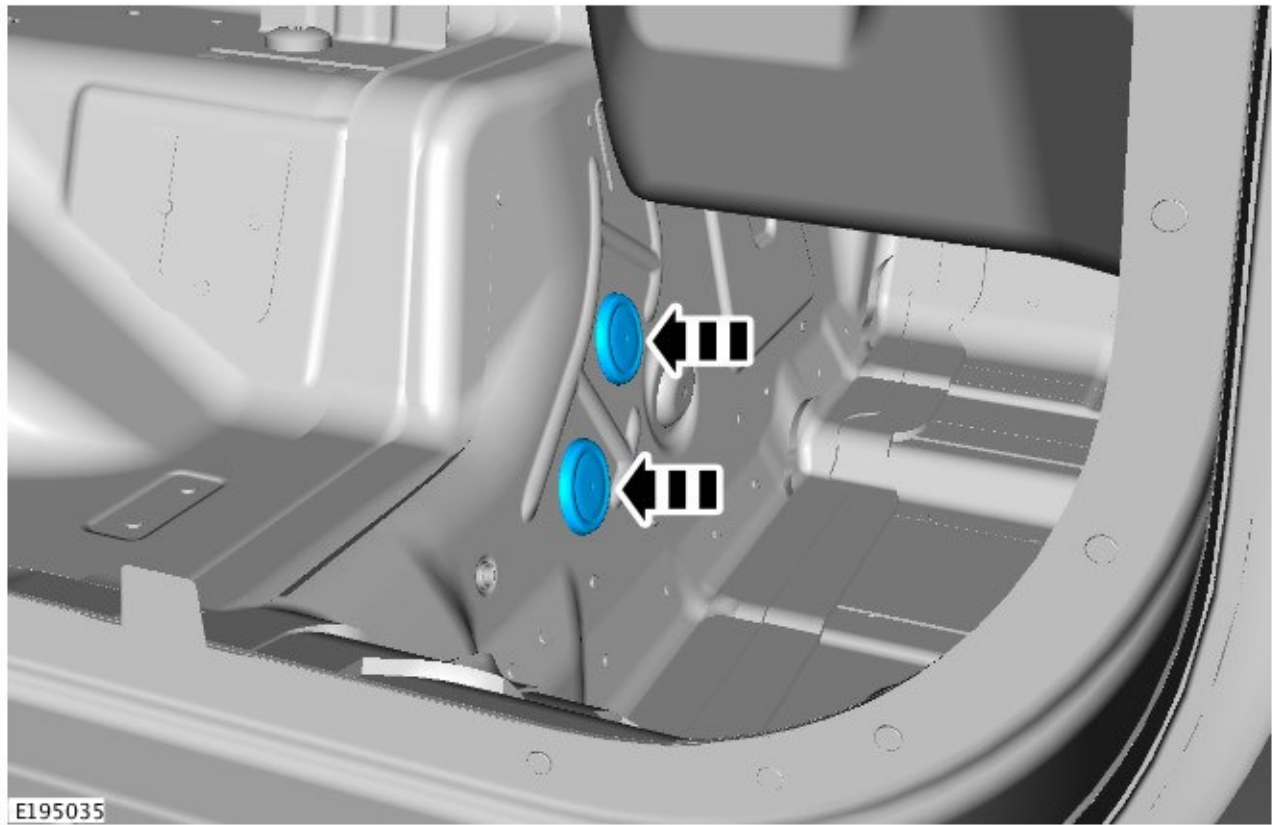


4. Visually check to see if the grommets are installed.

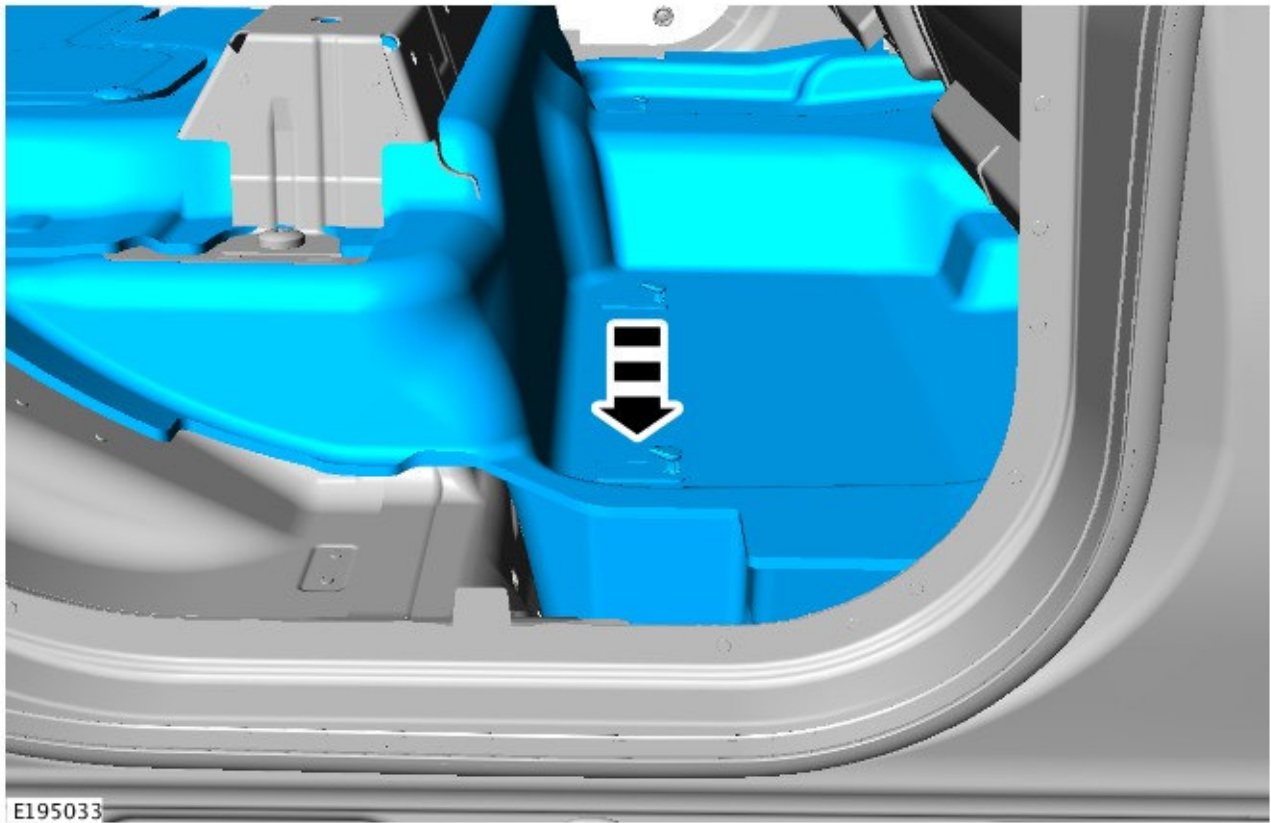
- If the grommets are installed, go to Step 6.
- If the grommets are not installed, go to Step 5.



5. Install the grommets as shown.



6. Install the rear right-hand floor carpet.



7. Install the right-hand B-pillar lower trim panel (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - B-Pillar Lower Trim Panel).

8. Close the rear right-hand door.