

TECHNICAL BULLETIN  
 JTB00465NAS1  
 28 JAN 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 412-00**

Left-hand / Right-hand Climate Control Vents Do Not Rotate

**AFFECTED VEHICLE RANGE:**

**XF (X250)**

**Model Year:** 2010-2015  
**VIN:** R00547-U88785  
**Assembly Plant:** Castle Bromwich

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The left-hand and/or right-hand climate control air vent may not rotate.

**Cause:** This may be caused by a broken drive clutch within the air vents.

**Action:** Should a customer express this concern, follow the Service Instruction below.

**PARTS:**

C2Z31321                      Side vent - Clutch kit                      Quantity: 4

**WARRANTY:**

**NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIX to obtain the latest repair time.**

**NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Side vent clutch - Driver-side - Renew	<b>80.15.71</b>	0.6	42	C2Z31321
Side vent clutch - Passenger-side - Renew	<b>80.15.72</b>	0.9	42	C2Z31321

**NOTE: Normal Warranty procedures apply.**

**SERVICE INSTRUCTION:**

- 1 Install side vent clutch kit to the left-hand and right-hand climate control air vents (see TOPIX Workshop Manual, section 412-01: Climate Control).