



SERVICE ACTION K355: NON-AVAILABILITY OF CONFIGURABLE DYNAMICS MODE

SERVICE BULLETIN

26-JAN-16 | NO.: 6-289NAS | SEC.: GENERAL INFORMATION | MKT.: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of vehicles within the Affected Vehicle Range, fitted with Navigation, where an update to the vehicle’s Car Configuration File (CCF) is required to enable configurable dynamics functionality.

AFFECTED VEHICLE RANGE

XF (X260)

Model Year:2016MY
VIN:Y00909-Y11821

Go to the Jaguar Business Network (JBN) website for a [list of affected unsold vehicles](#) (as of 13 January 2016).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**K355**) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K355NAS, *Service Action: Non-Availability of Configurable Dynamics Mode*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K355**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2018** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K355	B	Update the Central Configuration File (CCF)	86.99.94	0.20	-	-
K355	C	Update the Central Configuration File (CCF)	86.99.94	0.20	-	-
		Drive in/drive out	10.10.10	0.20	-	-

Normal Warranty policies and procedures apply.