

<b>Reference</b>	SSM72648
<b>Models</b>	XJ / X351 (V95387 → V90878)
<b>Title</b>	MANDATORY INCONTROL TOUCH PRO Software Level Check 2016MY XJ
<b>Category</b>	Electrical
<b>Last modified</b>	23-Feb-2016 00:00:00
<b>Symptom</b>	207000 Entertainment Systems
<b>Attachments</b>	6-291NAS2 (1)2.pdf (6-291NAS2 (1)2.pdf) 6-291NAS_220216.xlsx (6-291NAS_220216.xlsx)

**Content**

Issue: The software in the InControl® Touch Pro™ system on 2016 model year XJ (X351) vehicles may not be loaded properly on a number of vehicles.

Action: All vehicles in the attached VIN list **must** have a software level check completed **before** the vehicle can be released for sale as per Operations Bulletin JOG116-008.

**Note: The software level check is to be performed only to the vehicles in the attached VIN list.**

Please perform the INCONTROL TOUCH PRO software level check as per Service Bulletin 6-291NAS (attached). Any vehicle matching the software levels provided **exactly** can be release for onward sale.

Any vehicle that does not match the software levels quoted in the attached bulletin **must** be held and a Technical Assistance (TA) request must be submitted with a SDD screen capture of the software of the software results screen and the SDD session file attached to it.

**Note: DO NOT ATTEMPT ANY PROGRAMMING TO THE INFOTAINMENT MASTER CONTROLLER (IMC) WITH INCORRECT SOFTWARE LEVELS UNTIL ADVISED BY JAGUAR LANDROVER**



## 2016MY XJ - MANDATORY INCONTROL® TOUCH PRO™ SOFTWARE LEVEL CHECK SERVICE BULLETIN

-FEB-16

NO.: 6-291NAS  
(issue 2)

SEC.: GENERAL INFORMATION

MKT.: CAN / USA

**CHANGES ARE HIGHLIGHTED IN GRAY.**

***This action requires immediate attention from all Retailers to complete all required software level checks at the earliest opportunity to release vehicles for retail sale.***

It has come to our attention from data collected during Pre-Delivery Inspection (PDI) that the software in the InControl® Touch Pro™ system on 2016 model year XJ (X351) vehicles may not be loaded properly on a number of vehicles.

As per Operations Bulletin JOG116-008, certain vehicles have the correct level software. **All other 2016MY XJ vehicles already in retailer inventory and on the attached spreadsheet are subject to a mandatory software level check prior to delivery to a customer. The spreadsheet has been updated to reflect only those vehicles which have not yet been checked since 29 January 2016.**

**All retailers are again advised that your immediate attention is required to complete these mandatory checks without further delay.**

This software level check must be performed after the PDI procedure has been successfully completed. Refer to the *Software Level Check* procedure below for complete details.

Vehicles wholesaled and shipped from ports commencing 29 January 2016 have already been checked for correct InControl Touch Pro software. These vehicles are therefore excluded from the VIN list and are available for immediate retail sale

Vehicles already delivered to customers may require similar checks and potentially updated software at a later date and will be the subject of a future communication.

### WARRANTY INFORMATION

DESCRIPTION	SRO	TIME (HOURS)
Infotainment Master Controller software level check	05.10.30	0.30

Jaguar Land Rover North America appreciates the effort of all retailers in completing these checks and apologizes for any inconvenience this may cause.

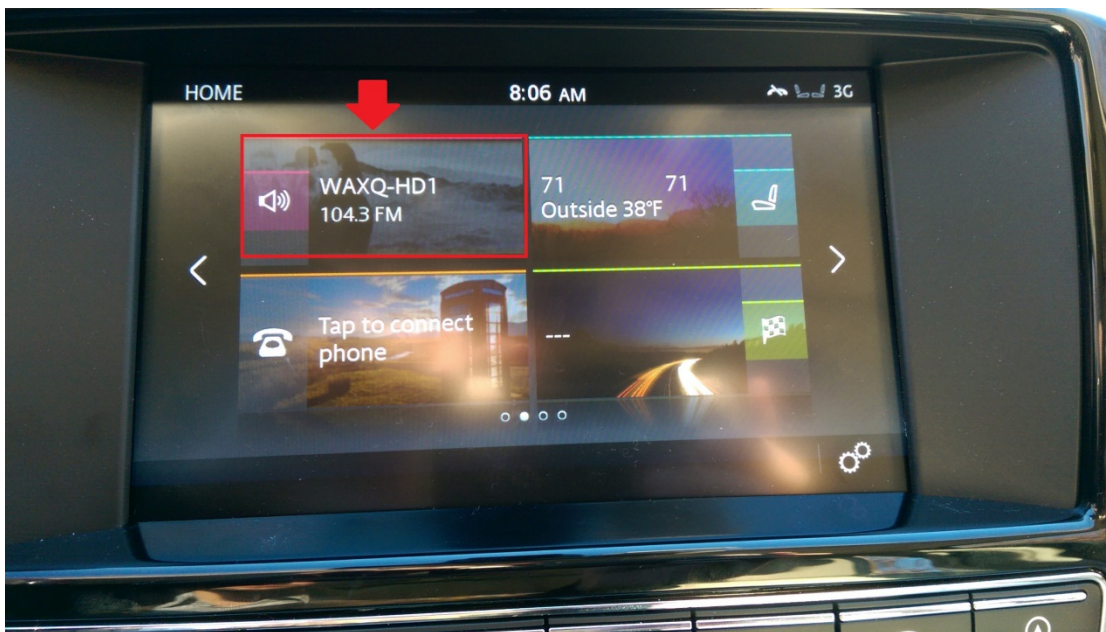
## InControl® Touch Pro™ Software Level Check

### SOFTWARE LEVEL CHECK

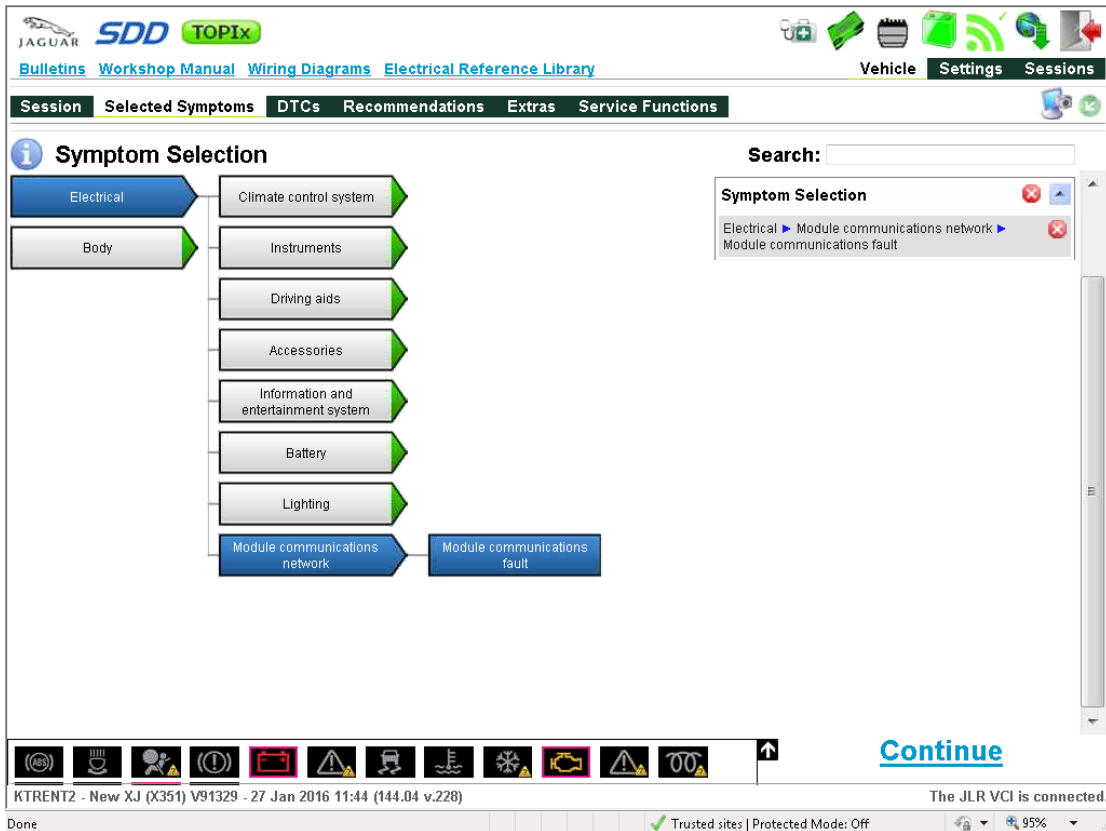
**NOTE: this procedure is for vehicles WITHOUT Rear Seat Entertainment (RSE) only. Vehicles with RSE in retailer control will, if required, be supported directly from the Jaguar Land Rover Technical HelpLine via the Technical Assistance (TA) request process.**

**NOTE: this procedure must be performed after the complete PDI procedure has been performed.**

1. Take the vehicle out of 'Transportation Mode' if required.
2. Remove the Transit Relay if fitted.
3. Lock the vehicle and leave for 5 minutes, then unlock the vehicle.
4. Connect the Jaguar Land Rover-approved Midtronics battery power supply.
5. Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.
  - Before continuing, make sure that the Infotainment screen displays the "Home" screen and the media screen. The media screen can be accessed by pressing the 'Media' tile (see image below).



- If the Home screen or the media screen is not displayed (the display screen shows the leaper is blank), lock the vehicle, leave for a further 5 minutes, and then unlock the vehicle and follow step 3. If the Home screen cannot be displayed after the second attempt, perform a fresh DTC read and submit a Technical Assistance (TA) request -- including all session files -- to the Jaguar Land Rover Technical HelpLine.
6. Select 'Diagnostic' Session Type.
  7. Select the following symptoms:  
**Electrical > Module communications network > Module communications fault**



8. After the initial Data Collection process is completed, select the 'Recommendations' tab.
9. From the list of Recommended Candidates, select 'Module Information - Network Integrity Test'.
10. Scroll to find the Infotainment Master Controller (IMC) module.
11. Check the IMC software levels are as identified in the part information below:

**INFOTAINMENT MASTER CONTROLLER PART INFORMATION:**

- vm\_ecu\_sw\_pn ..... FW93-19C204-BJ
- ecu\_sw\_02\_pn ..... FW93-19C204-AH
- ecu\_sw\_03\_pn ..... FW93-19C204-EJ
- ecu\_sw\_04\_pn ..... FW93-19C204-GH
- ecu\_sw\_06\_pn ..... FW93-19C204-LF or FW93-19C204-LF01

**NOTE:** if any part numbers above show up as blank during the Network Integrity Test, repeat the procedure from Step 3 until all part number values are populated.

**NOTE:** part numbers in the Network Integrity Test should match exactly as shown above with no additional letters or numerals displayed at the end of each part.

Screen capture below to show how module part numbers will be displayed on the SDD screen.

IMC\_SYSTEM\_A module

← Confirm you are reviewing the correct module in the list.

0xf103	<i>active_network_configuration</i>	value `?
0xf111	<i>ecu_core_assembly_pn</i>	value FW93-19C210-CG
0xf112	<i>ecu_assembly_pn</i>	
0xf113	<i>ecu_delivery_assembly</i>	value FW93-19C211-CJ
0xf18c	<i>ecu_serial_number</i>	value 0003902
0xf190	<i>ecu_vin</i>	value SAJWA2G74G8V91694
0xf191	<i>vm_ecu_hardware_number</i>	
0xf188	<i>vm_ecu_sw_pn</i>	value FW93-19C204-BJ
0xf120	<i>ecu_sw_02_pn</i>	value FW93-19C204-AH
0xf121	<i>ecu_sw_03_pn</i>	value FW93-19C204-EJ
0xf122	<i>ecu_sw_04_pn</i>	value FW93-19C204-GH
0xf123	<i>ecu_sw_05_pn</i>	
0xf1a5	<i>ecu_sw_06_pn</i>	value FW93-19C204-LF01

Unimportant  
details

Confirm  
these values  
only

Take a screen capture of the actual displayed software levels for each VIN. Save as a pdf.

12. Close the SDD session.

13. Remove the Midtronics battery power supply.

14. Reinstall the Transit Relay if required.

15. Place the vehicle back in 'Transportation Mode' if required.

- If the software levels are correct, no further action is required. The vehicle may be released for sale or onward distribution.
- If the software levels are incorrect, the vehicle **must** be held until further notice. **Do not attempt any programming to the IMC with incorrect software levels.** Please submit a Technical Assistance (TA) request and attach the session file and screen capture (step 11) for these vehicles.

VIN	CHASSIS No.	RETAILER No.
SAJWA2GE8GMV91199	V91199	J0486
SAJWA2G79G8V91335	V91335	J0486
SAJWA2G79G8V92145	V92145	J0486
SAJWA2G77G8V94377	V94377	J0486
SAJWA2G75G8V94460	V94460	J0486
SAJWJ1CD6G8V91573	V91573	J0609
SAJWJ2GD8G8V91994	V91994	J0609
SAJWJ2GD7G8V92327	V92327	J0609
SAJWJ2GDOG8V92329	V92329	J0609
SAJWJ2GDXG8V92404	V92404	J0609
SAJWJ2GD7G8V92599	V92599	J0609
SAJWJ2GD3G8V92860	V92860	J0609
SAJWJ1CD9G8V93432	V93432	J0609
SAJWJ1CD5G8V93587	V93587	J0609
SAJWJ2GD3G8V94026	V94026	J0609
SAJWJ2GD4G8V92317	V92317	J1417
SAJWJ2GD8G8V92319	V92319	J1417
SAJWJ2GD4G8V92852	V92852	J1417
SAJWJ1CD6G8V95154	V95154	J1417
SAJWJ1CD6G8V92786	V92786	J1459
SAJWA2GE7GMV93218	V93218	J1459
SAJWJ1CD5G8V91144	V91144	J2103
SAJWJ1CD8G8V92241	V92241	J4008
SAJWJ2GDOG8V93187	V93187	J4008
SAJWJ2GD9G8V95102	V95102	J4008
SAJWJ1CD1G8V91044	V91044	J5302
SAJWJ1CD7G8V91047	V91047	J5302
SAJWJ1CD4G8V91118	V91118	J5302
SAJWJ1CD8G8V91123	V91123	J5302
SAJWJ1CD9G8V91146	V91146	J5302
SAJWJ1CD2G8V91215	V91215	J5302
SAJWJ2GD2G8V91361	V91361	J5302
SAJWJ1CDXG8V92290	V92290	J5302
SAJWJ1CD3G8V92423	V92423	J5302
SAJWJ1CD9G8V92457	V92457	J5302
SAJWJ1CD1G8V92615	V92615	J5302
SAJWJ1CD1G8V92629	V92629	J5302
SAJWA2G78G8V92685	V92685	J5302
SAJWA1CE7GMV92697	V92697	J5302
SAJWA1C71G8V92155	V92155	J5307
SAJWA1C76G8V91079	V91079	J5315

SAJWA2GE5GMV92939	V92939	J5315
SAJWA1C74G8V92540	V92540	J5317
SAJWJ2GD5G8V93072	V93072	J5317
SAJWJ1CD8G8V93423	V93423	J5317
SAJWA1C77G8V95089	V95089	J5317
SAJWJ1CD1G8V91951	V91951	J5319
SAJWA2G7XG8V91134	V91134	J5320
SAJWA1C75G8V91333	V91333	J5320
SAJWA1C70G8V92244	V92244	J5320
SAJWA2GE7GMV92375	V92375	J5320
SAJWA1C78G8V92377	V92377	J5320
SAJWA1C78G8V92380	V92380	J5320
SAJWA2G75G8V92708	V92708	J5320
SAJWA2G77G8V92712	V92712	J5320
SAJWA2G76G8V92720	V92720	J5320
SAJWA2G73G8V92724	V92724	J5320
SAJWA2G72G8V92729	V92729	J5320
SAJWA2G78G8V92735	V92735	J5320
SAJWA2G78G8V92945	V92945	J5320
SAJWA2GE6GMV93176	V93176	J5320
SAJWA1C76G8V94726	V94726	J5320
SAJWA1C79G8V95059	V95059	J5320
SAJWA2G77G8V91124	V91124	J5321
SAJWA1C7XG8V91344	V91344	J5321
SAJWA1C7XG8V92073	V92073	J5321
SAJWA1CE9GMV92149	V92149	J5321
SAJWA1C75G8V93910	V93910	J5321
SAJWA2G78G8V92704	V92704	J5322
SAJWA1C73G8V91234	V91234	J5323
SAJWA2G7XG8V91635	V91635	J5323
SAJWA1C75G8V91915	V91915	J5323
SAJWA2GE1GMV92758	V92758	J5323
SAJWJ2GD8G8V93132	V93132	J5323
SAJWJ1CD9G8V94841	V94841	J5323
SAJWJ1CD2G8V94860	V94860	J5323
SAJWJ1CD3G8V95158	V95158	J5323
SAJWA2G77G8V93648	V93648	J5325
SAJWA1C75G8V92093	V92093	J5327
SAJWJ1CDXG8V92239	V92239	J5328
SAJWJ1CD4G8V92611	V92611	J5328
SAJWJ2GD6G8V93193	V93193	J5328
SAJWJ2GD3G8V93197	V93197	J5328

SAJWA2G77G8V92645	V92645	J5330
SAJWA2G78G8V93013	V93013	J5330
SAJWJ1CDXG8V91091	V91091	J5331
SAJWJ1CD8G8V91218	V91218	J5331
SAJWJ2GD1G8V91318	V91318	J5331
SAJWJ2GD4G8V91328	V91328	J5331
SAJWJ1CD9G8V92281	V92281	J5331
SAJWJ1CD2G8V92400	V92400	J5331
SAJWJ2GD8G8V92417	V92417	J5331
SAJWJ2GD1G8V92419	V92419	J5331
SAJWJ2GD6G8V92433	V92433	J5331
SAJWJ2GDXG8V92435	V92435	J5331
SAJWJ1CD4G8V92527	V92527	J5331
SAJWJ2GD5G8V92665	V92665	J5331
SAJWJ2GD9G8V92667	V92667	J5331
SAJWJ2GDOG8V92864	V92864	J5331
SAJWJ1CD7G8V91520	V91520	J5333
SAJWJ2GD8G8V91817	V91817	J5333
SAJWJ2GD2G8V91831	V91831	J5333
SAJWJ1CDOG8V92749	V92749	J5333
SAJWJ1CD1G8V92792	V92792	J5333
SAJWJ2GD1G8V93022	V93022	J5333
SAJWJ2GDOG8V94291	V94291	J5333
SAJWJ1CD3G8V95144	V95144	J5333
SAJWJ2GD2G8V95233	V95233	J5333
SAJWJ2GD8G8V95236	V95236	J5333
SAJWJ2GD7G8V95387	V95387	J5333
SAJWJ1CD0G8V92427	V92427	J5337
SAJWJ2GD2G8V91148	V91148	J5339
SAJWJ2GD5G8V91208	V91208	J5339
SAJWJ2GD8G8V93020	V93020	J5339
SAJWJ2GDOG8V93500	V93500	J5339
SAJWJ2GD7G8V94109	V94109	J5339
SAJWJ1CD9G8V92183	V92183	J5381
SAJWJ2GD3G8V92891	V92891	J5381
SAJWJ2GD7G8V92943	V92943	J5381
SAJWJ2GD8G8V93003	V93003	J5381
SAJWA2GEOGMV91827	V91827	J5383
SAJWA2GE1GMV92761	V92761	J5386
SAJWA2G70G8V91319	V91319	J5387
SAJWA2G77G8V91351	V91351	J5387
SAJWA1C75G8V92322	V92322	J5387



SAJWA1C73G8V92562	V92562	J5387
SAJWA2G74G8V92781	V92781	J5387
SAJWA2G77G8V92841	V92841	J5387
SAJWA2G70G8V93071	V93071	J5387
SAJWA2G72G8V93654	V93654	J5387
SAJWA2G7XG8V94437	V94437	J5387
SAJWA2G7XG8V94485	V94485	J5387
SAJWA2G71G8V94522	V94522	J5387
SAJWA1CE2GMV91683	V91683	J5389
SAJWA1C75G8V95124	V95124	J5389
SAJWA2G72G8V91631	V91631	J5390
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SAJWA2G78G8V91407	V91407	J5394
SAJWA1C77G8V92161	V92161	J5394
SAJWA2G72G8V92505	V92505	J5394
SAJWA2G72G8V92519	V92519	J5394
SAJWA2EK9GMV92824	V92824	J5394
SAJWA2GE7GMV93333	V93333	J5394
SAJWA1C7XG8V94955	V94955	J5394
SAJWA1C75G8V94989	V94989	J5394
SAJWA1C78G8V95165	V95165	J5394
SAJWA2G77G8V95299	V95299	J5394
SAJWA2G79G8V92999	V92999	J5395
SAJWA1CEXGMV94704	V94704	J5395
SAJWA2G74G8V94739	V94739	J5395
SAJWA2G74G8V92019	V92019	J5398
SAJWA2GE3GMV92471	V92471	J5398
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SAJWA2G76G8V92927	V92927	J5447
SAJWA1C72G8V93489	V93489	J5447
SAJWJ2GD4G8V91782	V91782	J5449
SAJWJ1CD7G8V92036	V92036	J5449
SAJWJ2GD4G8V93175	V93175	J5449
SAJWJ2GD8G8V93177	V93177	J5449
SAJWJ2GD6G8V94778	V94778	J5449
SAJWJ2GD7G8V91761	V91761	J5455
SAJWJ1CD4G8V91930	V91930	J5455
SAJWJ2GD1G8V93036	V93036	J5455
SAJWJ2GD1G8V93053	V93053	J5455
SAJWJ2GD4G8V93077	V93077	J5455
SAJWJ1CD1G8V94798	V94798	J5455

SAJWJ2GD8G8V94801	V94801	J5455
SAJWJ1CD2G8V95166	V95166	J5455
SAJWJ1CD0G8V92802	V92802	J5471
SAJWJ1CD6G8V90911	V90911	J5490
SAJWJ1CD7G8V91002	V91002	J5490
SAJWJ2GD9G8V92877	V92877	J5490
SAJWJ2GD1G8V92923	V92923	J5490
SAJWJ2GD8G8V93082	V93082	J5490
SAJWA2GE8GMV94345	V94345	J5490
SAJWA2G76G8V94886	V94886	J5504
SAJWJ2GD2G8V93207	V93207	J5525
SAJWA1C7XG8V92512	V92512	J5528
SAJWA2G76G8V91678	V91678	J5533
SAJWA1CE8GMV91820	V91820	J5533
SAJWJ2GD9G8V95262	V95262	J5534
SAJWA2G79G8V91125	V91125	J5536
SAJWA1C76G8V91227	V91227	J5536
SAJWA2EKXGMV92475	V92475	J5536
SAJWJ2GD5G8V92875	V92875	J5536
SAJWA2G73G8V94764	V94764	J5536
SAJWA2G7XG8V95099	V95099	J5536
SAJWJ2GD5G8V94819	V94819	J5540
SAJWJ2GD5G8V92696	V92696	J5544
SAJWA2G70G8V91238	V91238	J5563
SAJWA2G70G8V91255	V91255	J5563
SAJWA1C71G8V91314	V91314	J5563
SAJWA2G77G8V92385	V92385	J5563
SAJWA2G72G8V92469	V92469	J5563
SAJWA2G72G8V92472	V92472	J5563
SAJWA2G77G8V92483	V92483	J5563
SAJWA2G70G8V92485	V92485	J5563
SAJWA1C76G8V92636	V92636	J5563
SAJWA2G72G8V92861	V92861	J5563
SAJWA2G76G8V92863	V92863	J5563
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SAJWA2G70G8V92969	V92969	J5563
SAJWA2G77G8V92970	V92970	J5563
SAJWA2G78G8V92976	V92976	J5563
SAJWA1C71G8V94715	V94715	J5563
SAJWA2G76G8V94998	V94998	J5563
SAJWA2G72G8V95002	V95002	J5563

SAJWA2G76G8V95004	V95004	J5563
SAJWA2G72G8V95016	V95016	J5563
SAJWA2G76G8V95018	V95018	J5563
SAJWA2G74G8V95020	V95020	J5563
SAJWJ1CDXG8V91916	V91916	J5598
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SAJWJ1CD9G8V92782	V92782	J5598
SAJWJ2GD2G8V92655	V92655	J5601
SAJWJ1CD2G8V92185	V92185	J5605
SAJWJ2GD9G8V92703	V92703	J5605
SAJWJ2GD8G8V92711	V92711	J5605
SAJWA1C72G8V91659	V91659	J5612
SAJWA2G70G8V93023	V93023	J5612
SAJWA2G76G8V95200	V95200	J5612
SAJWA2GE4GMV91622	V91622	J5618
SAJWA2G70G8V92793	V92793	J5618
SAJWJ2GD7G8V92909	V92909	J5621
SAJWJ2GD1G8V93179	V93179	J5621
SAJWA2G75G8V92420	V92420	J5628
SAJWJ1CD4G8V93550	V93550	J5635
SAJWJ2GD8G8V94815	V94815	J5635
SAJWA2G74G8V91243	V91243	J5639
SAJWA2G79G8V91352	V91352	J5639
SAJWA2G75G8V91414	V91414	J5639
SAJWA1C78G8V91648	V91648	J5639
SAJWA1C76G8V92152	V92152	J5639
SAJWA1C75G8V92515	V92515	J5639
SAJWA2G73G8V92741	V92741	J5639
SAJWA2G79G8V92890	V92890	J5639
SAJWA2G72G8V92892	V92892	J5639
SAJWA2G76G8V92894	V92894	J5639
SAJWA2EK7GMV92899	V92899	J5639
SAJWA2G77G8V92967	V92967	J5639
SAJWA2G79G8V92968	V92968	J5639
SAJWA2G70G8V93054	V93054	J5639
SAJWA2G70G8V92650	V92650	J5668
SAJWJ2GD2G8V92882	V92882	J5670
SAJWA1C70G8V91806	V91806	J5672
SAJWA2G74G8V91324	V91324	J5691
SAJWA1C76G8V91891	V91891	J5691
SAJWA2G78G8V92783	V92783	J5691
SAJWA2G76G8V92829	V92829	J5691

SAJWA2G74G8V92831	V92831	J5691
SAJWA2G73G8V92836	V92836	J5691
SAJWA2G79G8V92839	V92839	J5691
SAJWA2G70G8V92843	V92843	J5691
SAJWA2G79G8V93070	V93070	J5691
SAJWA2G75G8V94894	V94894	J5691
SAJWA2G70G8V94902	V94902	J5691
SAJWA2G76G8V94905	V94905	J5691
SAJWA2GE6GMV91203	V91203	J5697
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