



Technical Information Bulletin

41-016



Section

Air Intake – 41

Subject

T680/T880 Daycab Short Hood Molded Air Intake Pipe Cracking

Release Date

12/22/2016

Condition

Molded air intake pipe is cracked and/or damaged.

Chassis Affected

2,506 chassis (2,262 U.S. and 244 Canada), T680 and T880 MY2013, MY2014, and MY2015 vehicles built from 07/09/2012

through 10/20/2014 equipped with a molded air intake pipe.

Action

CAMPAIGN

Follow the procedures below to replace the air intake pipe.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "41016" campaign code prior to performing this repair.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 01/01/2018, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to inspect for dust intrusion if needed, and remove the molded air intake pipe and replace it with a three-piece intake pipe on a 2 degree slant engine. (Use Quick Claim Code 41-16A).
- 0.3 hours labor to inspect for dust intrusion if needed, and remove the molded air intake pipe and replace it with a three-piece intake pipe on a 4 degree slant engine. (Use Quick Claim Code 41-16B).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	041-001-017	Work Accomplished:	35
Failure Type:	155	Responsibility Code:	01
SRT Code:	041-999	Claim Type:	C

Take-Off Parts Disposition: Destroy take-off parts

Parts

Parts are available from PACCAR Parts. Verify engine slant by chassis number in Web ECAT before ordering parts.

For 2-degree engine slant, order the parts below:

Quantity	Part Number	Description
1	D66-2626	Pipe, air intake
1	D04-1018	Elbow, 45-degree reducer
1	K342-64	Hose, hump reducer
1	CT800L	Clamp
2	CT600L	Clamp
1	CT550L	Clamp

For 4-degree engine slant, order the parts below:

Quantity	Part Number	Description
1	D66-2627	Pipe, air intake
1	K123-195	Elbow, 53-degree reducer

1	D50-1060	Hose reducer
1	CT800L	Clamp
2	CT650L	Clamp
1	CT550L	Clamp

Procedure

If the molded air intake pipe is cracked or damaged, follow the attached procedure to inspect for possible foreign material intrusion that may cause engine damage:



For any molded air intake pipe that is not damaged, follow the procedures below:



Attachments



Authored by: GH

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Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: TIB 41-016: T680/T880 Daycab Short Hood Molded Air Intake Pipe Cracking

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to replace the molded air intake pipe, which may crack over time. This replacement may prevent foreign materials from entering the engine and causing damage.

Please contact a Kenworth dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign TIB **41-016** and the VIN listed on this letter. The upgrade will take approximately **1.0 hour** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **01/01/2018**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

A handwritten signature in black ink, appearing to read 'Shondip Chakravarty', is written over a light blue horizontal line.

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

VIN: [VIN List]