

12/16/2016



[First VIN]  
Customer Name  
Address  
City, State Zip

Subject: 816-2: Models 579/567 Daycab Short Hood Molded Air Intake Pipe Cracking

Dear Peterbilt Customer,

Your vehicle (listed within this letter) is eligible for a campaign to replace the molded air intake pipe, which may crack over time. This replacement may prevent foreign materials from entering the engine and causing damage.

<b><i>The problem is...</i></b>	Molded air intake pipe may crack
<b><i>Correction...</i></b>	Inspect and replace the air intake pipe
<b><i>What you must do ...</i></b>	Contact your Peterbilt dealer to schedule an appointment

Please contact a Peterbilt dealership to schedule an appointment for this work. If you've already had this work performed, please disregard this letter. You can find the nearest Peterbilt dealer at Dealer Locator on the website [www.Peterbilt.com](http://www.Peterbilt.com).

When contacting your selected Peterbilt dealer, refer to campaign **816-2** and the VIN listed within this letter. The upgrade will take approximately **1.0 hour** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **01/01/2018**, whichever is greater.

We apologize for this inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,

A handwritten signature in black ink that reads "Douglas K. Gunter".

Doug Gunter

Director of Warranty  
Peterbilt Motors Company

SAMPLE



## Repair Notice

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### 816-2

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### Section

Air Intake - 41

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### Description

Fresh Air Intake Pipe Cracking

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### Release Date

12/19/2016

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### Introduction

Peterbilt has determined that certain Model Year 2013, 2014, and 2015 Models 579/567 built from 07/09/2012 through 10/20/2014 were manufactured with a molded air intake pipe. These molded pipes may crack allowing dust to intrude into the engine.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "816-2" campaign code prior to performing this repair.

Follow the procedures below to replace the air intake pipe.

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### Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 01/01/2018, whichever is greater, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to inspect for dust intrusion if needed, and remove the molded air intake pipe and replace it with a three-piece intake pipe on a **2 degree slant engine**. (Use Quick Claim Code 816-2A).
- 0.3 hours labor to inspect for dust intrusion if needed, and remove the molded air intake pipe and replace it with a three-piece intake pipe on a **4 degree slant engine**. (Use Quick Claim Code 816-2B).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

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For Field...	Enter...
Failure Location	041-001-017
Failure Type	700
Claim Type	C
SRT 041-995	0.3 hours labor to inspect and R&R intake on 2 degree engine
SRT 041-995	0.3 hours labor to inspect and R&R intake on 4 degree engine

## **Parts**

Parts are available from PACCAR Parts. Verify Engine Slant by chassis number in Web ECAT before ordering parts.

For 2 Degree engine slant, order the parts below.

Quantity	Part Number	Description
1	D66-2626	Pipe-Air intake
1	D04-1018	Elbow-45 Degree Reducer
1	K342-64	Hose-Hump Reducer
1	CT800L	Clamp
2	CT600L	Clamp
1	CT550L	Clamp

For 4 Degree engine slant, order the parts below.

Quantity	Part Number	Description
1	D66-2627	Pipe-Air intake
1	K123-195	Elbow-53 Degree Reducer
1	D50-1060	Hose-Reducer
1	CT800L	Clamp
2	CT650L	Clamp
1	CT550L	Clamp

## **Procedure**

If the molded air intake pipe is cracked or damaged, follow the attached procedure to inspect for possible foreign material intrusion that may cause engine damage.

[Dust intrusion Inspection Procedure](#)

For any molded air intake pipe that is not damaged, follow the procedures below.

[Intake pipe Replacement Procedures](#)

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## **Attachments**

The attached chassis list designates the engine angle the unit was manufactured with.

[816-2 Chassis List](#)

[816-2 Customer Letter](#)

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