



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]

Customer Name

Address

City, State Zip

Subject: ESB E169: PACCAR MX-11/MX-13 MY2016 Upfit Exemption Label

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to renew its emissions exemption label. Failure to renew the emissions exemption before it expires on **01/01/2017** could result in fines from the EPA of up to \$3,750 per day, per vehicle.

Please contact a Kenworth dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign **ESB E169** and the VIN listed on this letter. The work will take approximately **1.0 hour** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by 01/01/2018, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure your continued satisfaction with Kenworth products.

Thank you,

A handwritten signature in black ink, appearing to read 'Shondip Chakravarty', written in a cursive style.

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

VIN: [VIN List]



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Technical Information Bulletin

E169



Section

Miscellaneous

Subject

PACCAR MX-11/MX-13 MY2016 Upfit Exemption Label

Release Date

12/15/2016

Condition

Expiring emissions exemptions for pre-production vehicles must be renewed.

Chassis Affected

58 chassis built from 01/23/2014 through 01/07/2016 equipped with PACCAR MX-11 and MX-13 EPA2013 pre-series engines.

Action

CAMPAIGN

Follow the procedures below to replace the emissions exemption label.

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. This campaign must be performed before 12/31/2016 in order to avoid fines. Customers may be fined up to \$3,750 per vehicle, per day, by the EPA. Review the DWWC or SIR for "Complete" next to the "E169" campaign code prior to performing this repair.

NOTE: DO NOT perform E169 on a chassis if your customer and your dealership are actively working to complete any one of the E156, E157, E158, E159, or E160 campaigns. These bulletins have not been published at the time E169 was posted. E169 was published to provide an emissions-extension for those chassis requiring E156-E160. If any of the E156-E160 campaigns have been performed prior to E169, any claims for E169 will be rejected.

Warranty

WARRANTY

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 01/01/2018, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to install a new exemption label and submit a photo to document the installation. (Use Quick Claim Code E169).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

NOTE: Kenworth dealers may perform E169 repairs on Peterbilt chassis, but Quick Claims do not apply. For Peterbilt chassis repairs, use the long claim input form in DWWC selecting "Draft/Offline Claims," the "General" tab, and in the "Type of Claim" drop down box, select "PACCAR Engine Claim," then manually enter claim codes (Campaign #, Failure type, and SRT).

CLAIM CODING

Failure Location: 053-005-021	Work Accomplished: 35
Failure Type: 340	Responsibility Code: 01
SRT Code: ESB-169	Claim Type: F

Parts

Parts are available from PACCAR Technical Center. Please have the following information on hand when ordering the replacement labels:

1. Number of labels needed
2. Chassis & engine numbers
3. A mailing address for the new labels

To order the replacement label, please contact:

Alex Kazakov
 Fleet Operations Coordinator
 PACCAR Technical Center
 Phone: (360) 588-5937
 Email: Alex.Kazakov@Paccar.com

Quantity	Description
1	Test exemption EPA/CARB label

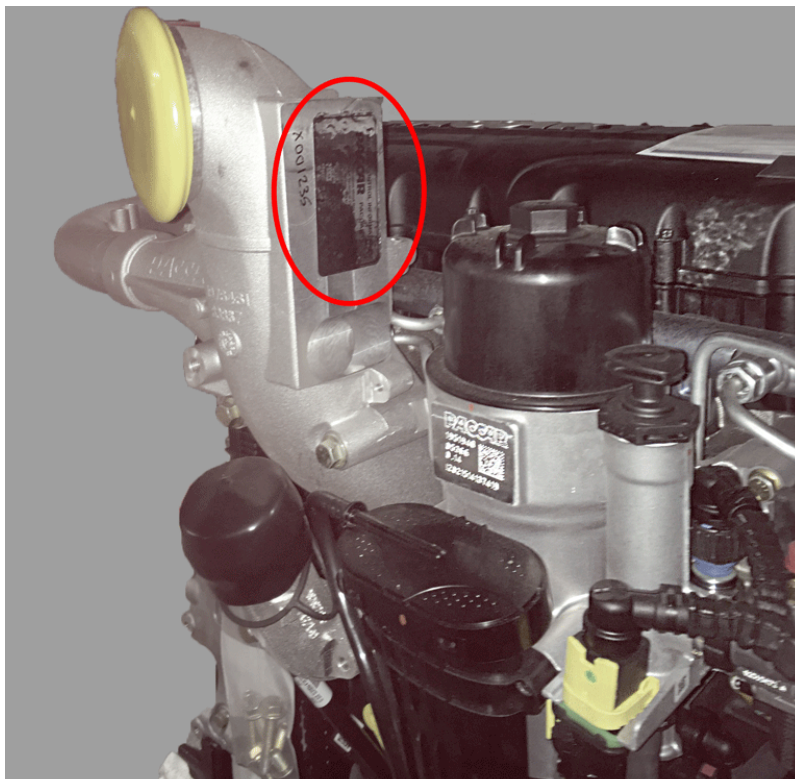
Background

The Environmental Protection Agency (EPA) allows preproduction engines to be installed in customer-owned vehicles on the condition that those engines are later updated to the EPA emissions-certified production engine specifications and components. The emissions exemptions for the chassis listed on this bulletin are set to expire on 12/31/2016.

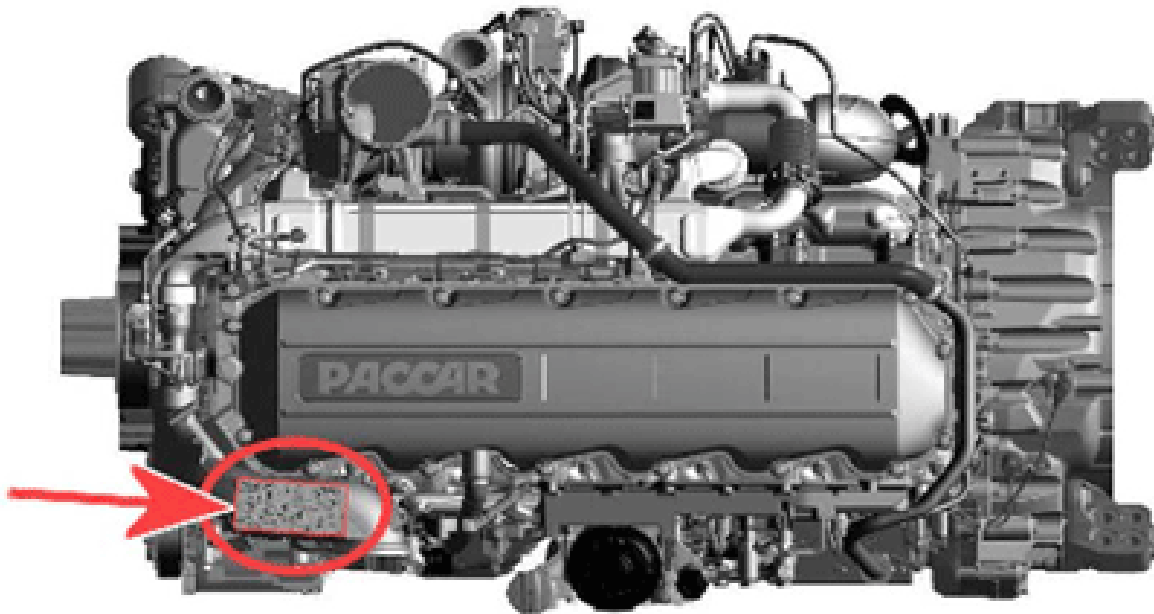
Procedure

Installation:

- 1) Remove the Test Exemption EPA/CARB label from the engine's valve cover or intake pipe. This label **MUST** be removed before installing the replacement label.
- 2) The Test Exemption EPA/CARB label must be placed on the intake pipe as shown below.



MX-11



MX-13

3) Take a photo of the new label after installation and **attach it to your warranty claim**. (Federal regulations require a photo of the new label)

Attachments

 [Chassis List](#)

 [Customer Letter](#)

Authored by: GH

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