



Service Bulletin

PRELIMINARY INFORMATION

Subject: During PDI - Inspect Rear HVAC Control Head Operation

Models: 2016 Cadillac Escalade Models

Part of the PDI inspection is to make sure the HVAC system is functioning properly.

Important: While performing the PDI, please make sure to check the rear HVAC control head for proper operation. Cycle the power button directly on the rear HVAC control head to ensure it powers on and off, etc. If the rear HVAC control head will not power on and off, perform normal diagnostics. If root cause cannot be determined, replace the rear HVAC control head.



Warranty Information

The labor time for inspecting the rear HVAC control operation is included in the PDI time.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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