



Service Bulletin

PRELIMINARY INFORMATION

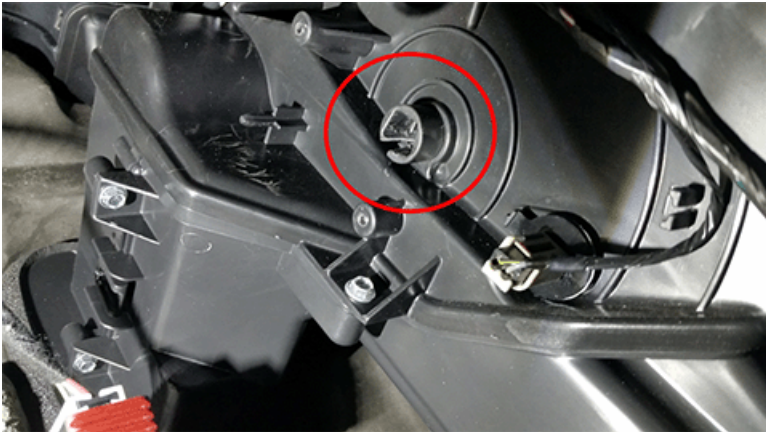
Subject: Poor Heater Performance

Models: 2015-2016 Chevrolet Colorado
2015-2016 GMC Canyon

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The customer may state the heater blows cold air. The technician may find that relearning the HVAC doors may eliminate this concern for a short time. Upon inspection the technician may find a cracked or broken shaft on the temperature valve.



Recommendation/Instructions

Remove the temperature actuator and inspect for cracks. If the shaft is cracked in one place, install a #4 hose clamp over the temperature valve shaft as shown below. It is not necessary to remove the door to add the clamp. If the shaft is cracked in more than one place or a piece is missing, the temperature valve must be replaced.



Parts Information

Part Number	Description	Qty
23135682	Temperature Valve	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4480398*	Install Clamp On Temperature Valve Shaft	0.3 hr

* This is an unique labor operation for bulletin use only.

Labor Operation	Description	Labor Time
4411520	Replace Temperature Valve	Use Published Labor Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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